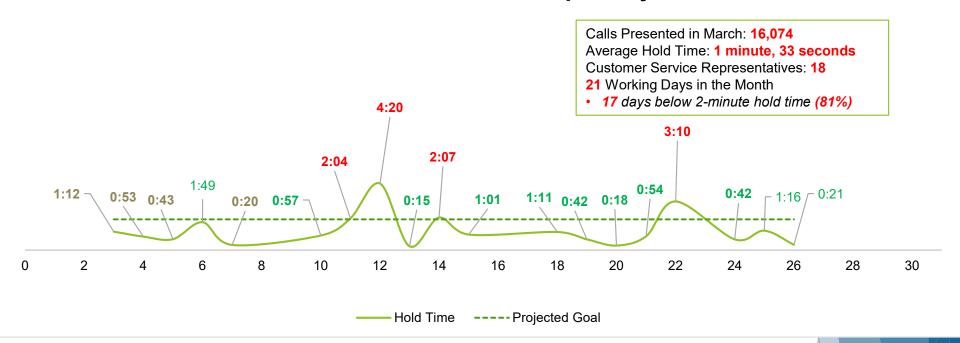
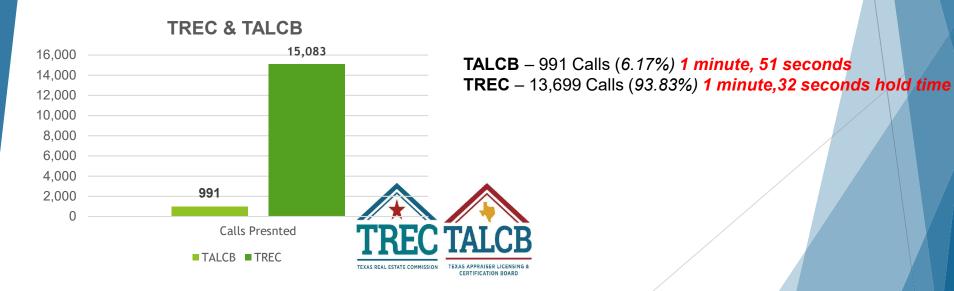


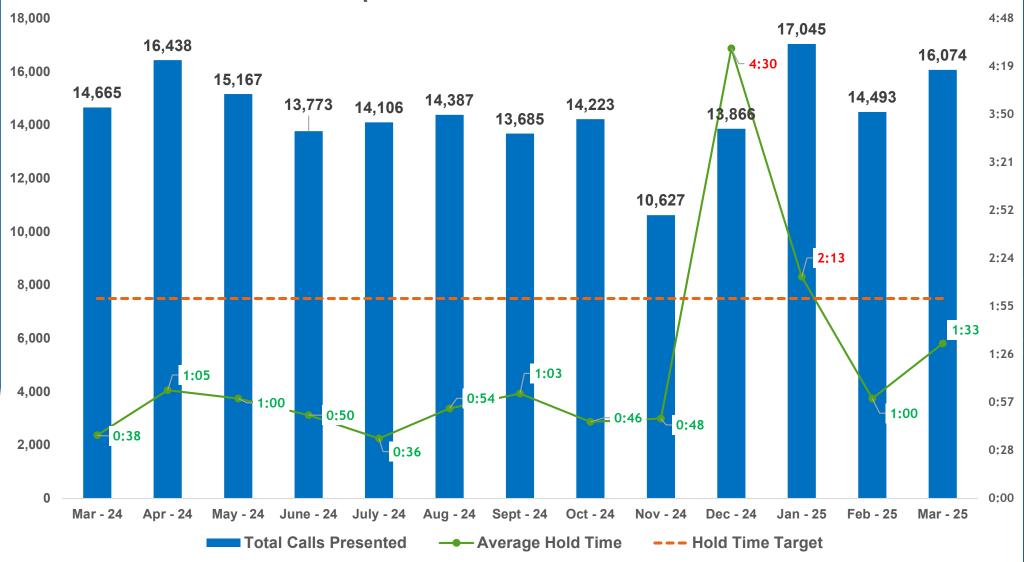
March 2025 Staff Reports

Customer Relations Division March, 2025 Hold Time per Day



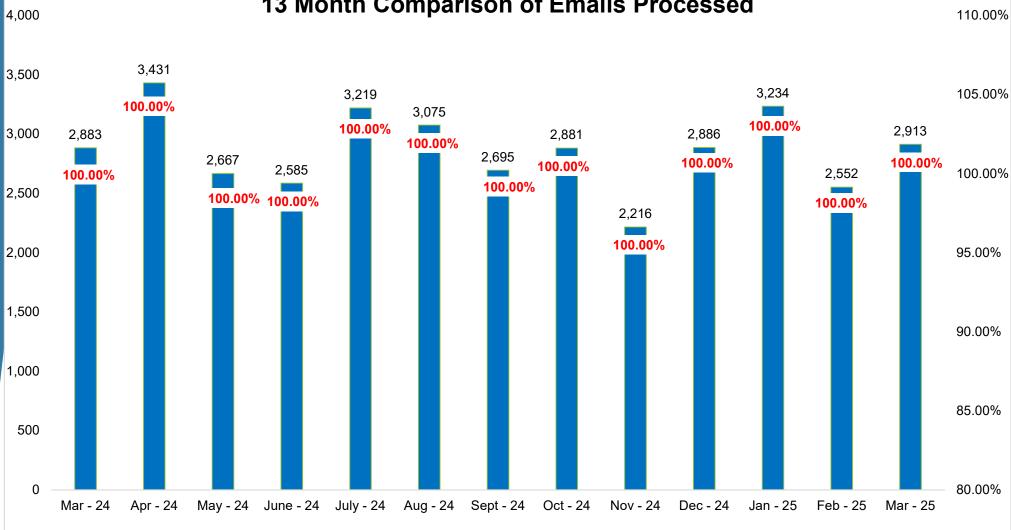


Customer Relations Division 13 Month Comparison of Calls Presented vs. Hold Time





Customer Relations Division 13 Month Comparison of Emails Processed

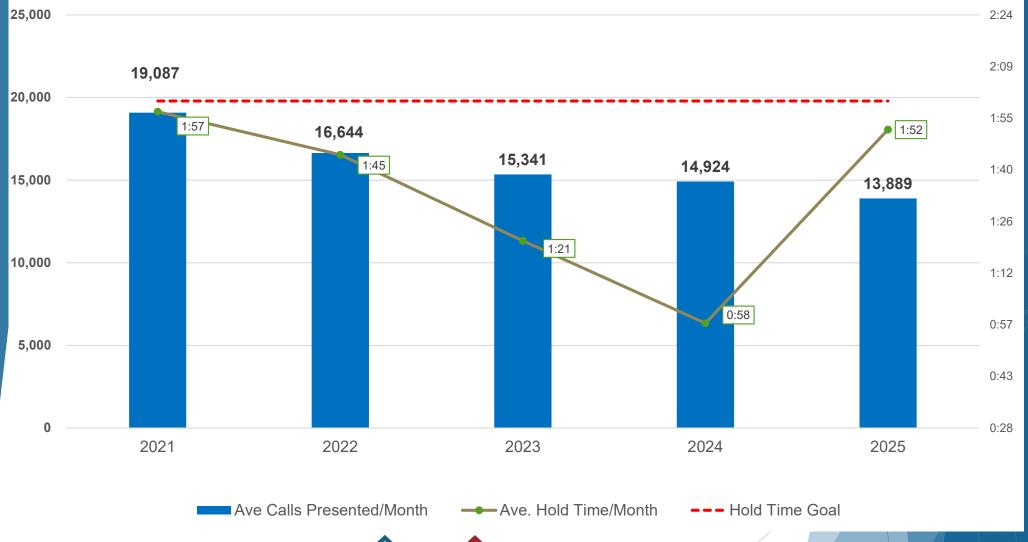




Customer Relations Division

Fiscal Year Comparison

Ave. Calls Presented/Month vs. Ave. Hold Time/Month

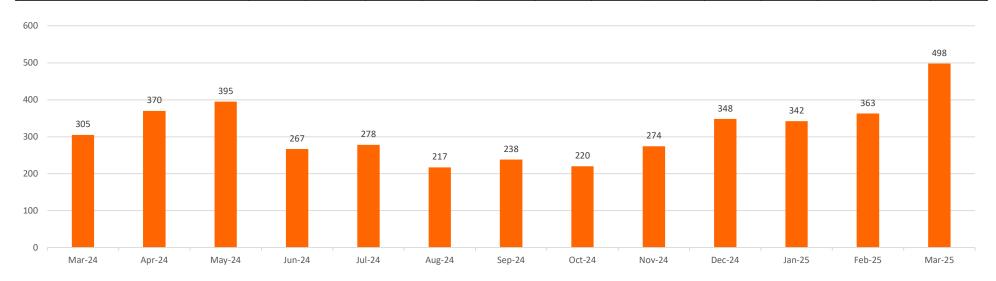




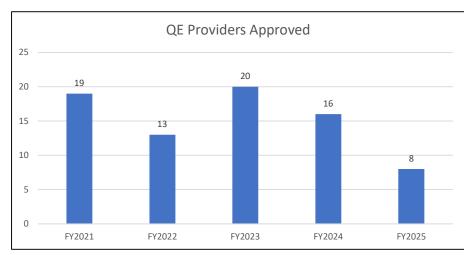
TREC Qualifying Education Provider and Course Applications													
							Г	r		ı			
FY 2025	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	YTD
Applications Received													
Providers													
Overall	7	17	5	7	2	2	2						42
Initial Provider	0	0	0	0		1	1						2
4-year Renewal Provider	2	1	0	0	0	0							4
Annual Fee for Provider	5	16	5	7	2	1	0						36
Allitual Fee for Provider	3	10	3	,		1	0						30
Real Estate Courses	11	24	11	12	22	16	4						100
Initial	10	15	8	12	16	8	4						73
Renewal	1	9	3	0	6	8	0						27
Inspector Courses	3	2	4	11	14	7	0						41
Initial	3	0	0	11	2	0							16
Renewal	0	2	4	0		7	0						25
Reflewal			- 4	0	12		, ·						23
ERW Courses	0	0	0	0	0	0	0						0
Initial	0	0	0	0	0	0	0						0
Renewal	0	0	0	0	0	0	0						0
Tatal Applications Described	21	42	20	20	20	25				0		0	102
Total Applications Received	21	43	20	30	38	25	6	0	0	U	0	0	183
	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	YTD
	Зер-24	OC1-24	1404-24	Dec-24	Jan-23	FED-23	IVIAI-23	Api-23	IVIAY-23	Juli-23	Jui-23	Aug-23	- 110
Applications Approved													
Providers													
Overall	9	10	7	6	3	2	0						37
Initial Provider	1	3	0	0	0	0	0						4
4-year Renewal Provider	0	2	2	0	0	0	0						4
Annual Fee for Provider	8	5	5	6	3	2	0						29
Real Estate Courses	17	9	14	22	13	29	14						118
Initial	17	8	6	22	7	19	5						84
Renewal	0	1	8	0		10							34
Inspector Courses	0	0		2	15	7							39
Initial	0	0	1	2	1	0							4
Renewal	0	0	0	0	14	7	14						35
ERW Courses	0	0	0	0	0	0	0						0
Initial	0	0	0	0	0	0	0						0
Renewal	0	0	0	0	0	0	0						0
				2							_		
Total Applications Approved	26	19	22	30	31	38	28	0	0	0	0	0	194

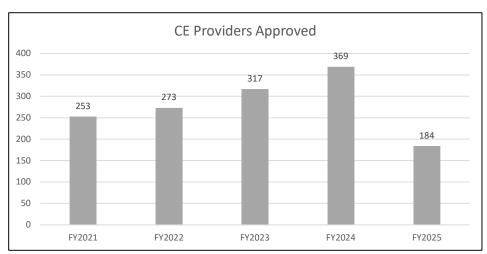
	Continuing Education Provider and Course Applications													
FY 2025	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	YTD	
Applications Received														
Providers	22	26	16	21	30	24	27						166	
Initial Provider	13	15	11	3	10	7	17						76	
Renewal Provider	9	11	5	18	20	17	10						90	
Real Estate CE Courses	186	249	279	243	261	302	334						1854	
Inspector CE (ICE) Courses	11	3	16	16	49	11	7						113	
ERW Courses	0	4	0	0	1	1	2						8	
Total Applications Received	219	282	311	280	341	338	370	0	0	0	0	0	2141	
	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	YTD	
Applications Approved														
Providers	14	36	21	15	25	35	38						184	
Initial Provider	3	18	9	9	6	12	16						73	
Renewal Provider	11	18	12	6	19	23	22						111	
Real Estate CE Courses	190	153	203	292	257	253	413						1761	
Inspector CE (ICE) Courses	8	10	24	5	26	36	16						125	
ERW Courses	0	2	4	6	3	1	3						19	
Total Applications Approved	212	201	252	318	311	325	470	0	0	0	0	0	2089	

TREC Applications Approved 13-Month Comparison														
	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	
Qualifying Provider	4	0	9	5	4	1	9	10	7	6	3	2	0	
Qualifying Real Estate Courses	20	4	21	12	18	5	17	9	14	22	13	29	14	
Qualifying Inspector Courses	0	0	1	2	2	0	0	0	1	2	15	7	14	
Qualifying ERW Courses	O	0	0	0	0	0	0	0	0	0	0	0	0	
All Qualifying Applications	24	4	31	19	24	6	26	19	22	30	31	38	28	
			•											
Continuing Education Provider	35	41	27	24	31	26	14	36	21	15	25	35	38	
Continuing Real Estate Courses	207	298	300	210	206	180	190	153	203	292	257	253	413	
Continuing Education Inspector Courses	38	25	37	14	13	5	8	10	24	5	26	36	16	
Continuing Education ERW Courses	1	2	0	0	4	0	0	2	4	6	3	1	3	
All Continuing Education Applications	281	366	364	248	254	211	212	201	252	318	311	325	470	
All Applications Approved	305	370	395	267	278	217	238	220	274	348	342	363	498	

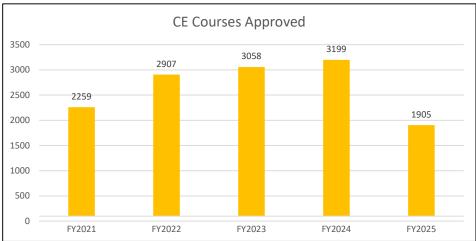


Education & Examinations Division TREC Total Applications Approved - Fiscal Year



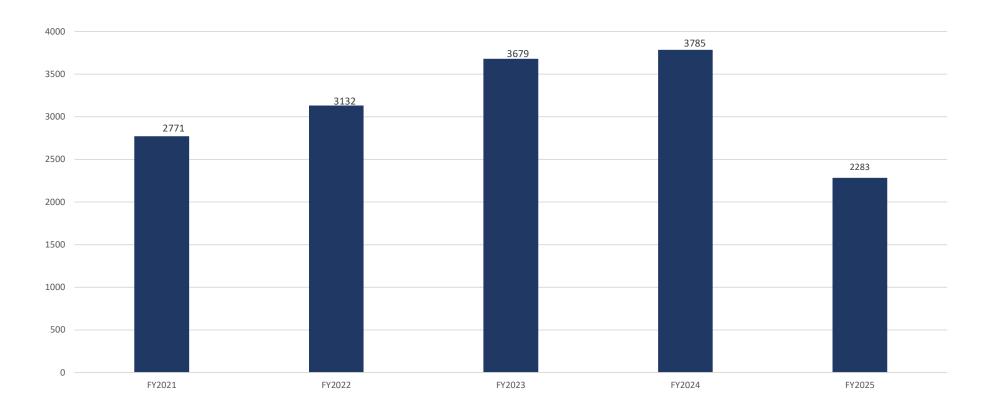




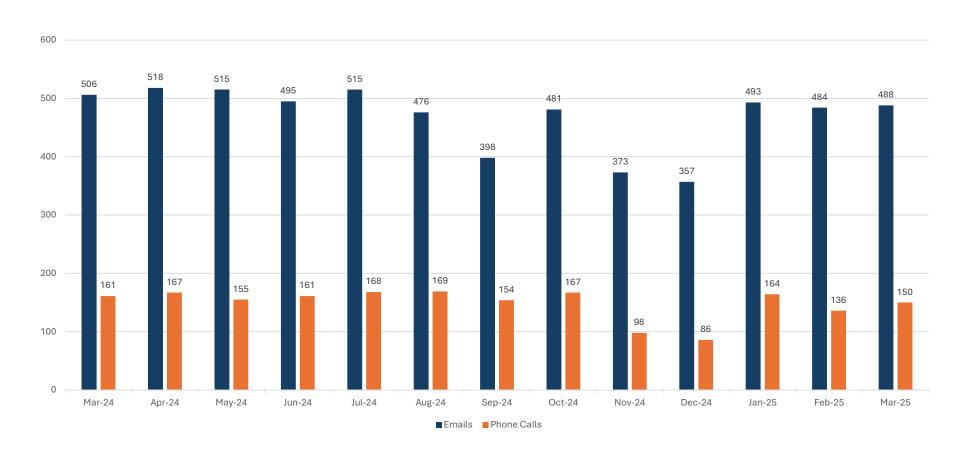


All TREC Applications Approved

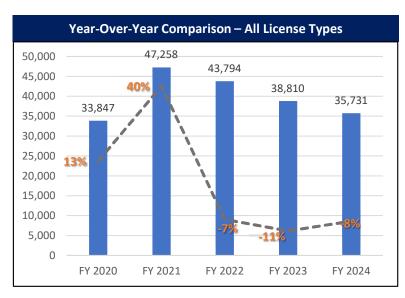
Year-Over-Year Comparison

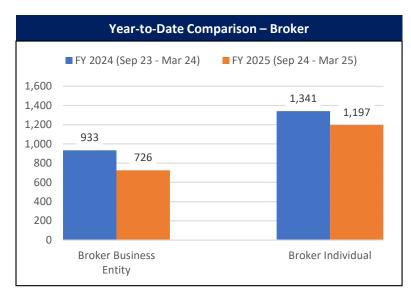


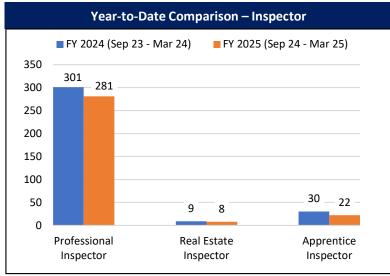
Email and Phone Call Volume 13-Month Comparison March 2025



Initial Applications Received

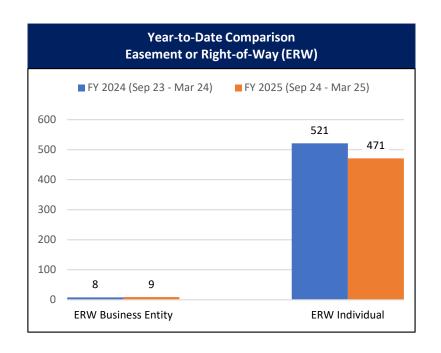


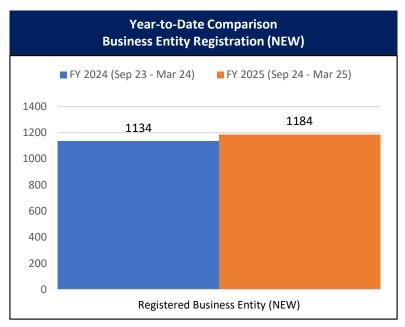




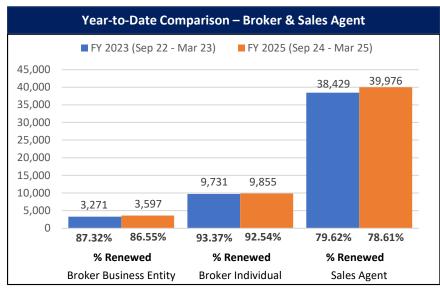


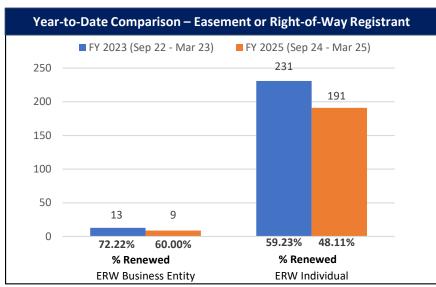
Initial Applications Received

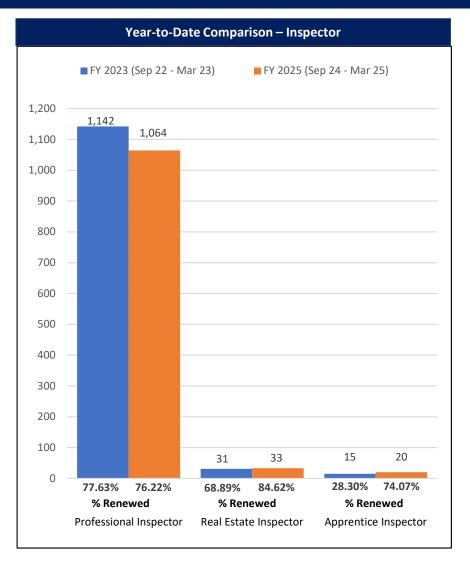




Renewal Activity



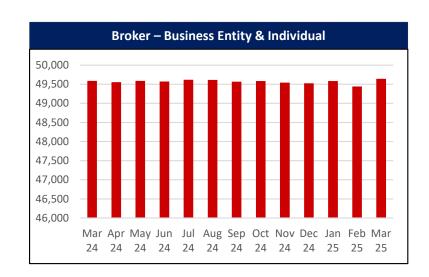


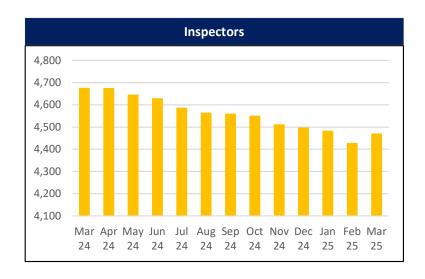


License and Registration Counts

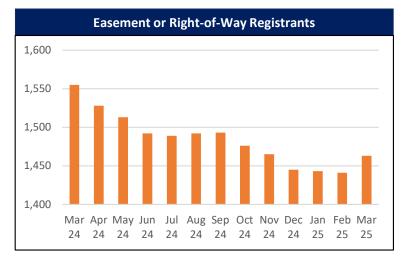
			Total	License F 13-Mo	iolders a		strants						
	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar
Brokers	49,586	49,556	49,588	49,573	49,618	49,612	49,566	49,583	49,543	49,524	49,585	49,442	49,6
Active Business Entity Brokers	14,488	14,510	14,557	14,544	14,568	14,592	14,577	14,593	14,589	14,582	14,625	14,571	14,6
Active Individual Brokers	33,121	33,088	33,088	33,064	33,077	33,062	33,001	32,982	32,951	32,899	32,924	32,871	32,9
Sales Agents	183,345	183,274	183,310	183,122	182,949	182,949	182,124	182,005	181,451	181,180	180,956	181,565	180,9
Active Sales Agents	144,541	143,000	143,480	143,854	143,613	143,613	144,217	144,111	143,962	142,420	141,749	141,528	142,0
Brokers & Sales Agents	232,931	232,830	232,898	232,695	232,567	232,561	231,690	231,588	230,994	230,704	230,541	231,007	230,
Registered Business Entities (NEW)	707	887	1,053	1,173	1,293	1,383	1,481	1,584	1,668	1,768	1,930	2,104	2,2
nspectors	4,674	4,673	4,644	4,627	4,585	4,562	4,558	4,549	4,510	4,495	4,481	4,426	4,4
Active Inspectors	3,910	3,914	3,886	3,873	3,836	3,822	3,803	3,789	3,756	3,732	3,712	3,686	3,7
Easement or Right-of-Way Registrants	1,555	1,528	1,513	1,492	1,489	1,492	1,493	1,476	1,465	1,445	1,443	1,441	1,4
All License Holders	239,867	239,918	240,108	239,987	239,934	239,998	239,222	239,197	238,637	238,412	238,395	238,978	238,6
245,000 - 239,867 239,9 240,000 - 235,000 - 225,000 - 225,000 - 215,000 - 205,000 - 2		0.02% 3 239,987	239,93	-0.05% 34 239,	998 23	9,222	-0.32% 239,197	238,637	238,412		-0.01%	0.24%	3,695

License and Registration Counts 13-Month Comparisons by License Type









Application Processing Time

		Avera	age Numbe	er of Calenc	lar Days to	Process an	Initial App	olication					
				13-Month (Comparison	- Goal: 14 da	ys						
Mar 24													
Broker Business Entity	7.13	7.83	7.98	8.06	7.81	6.73	6.06	6.12	5.26	9.13	10.02	10.26	10.14
Broker Individual	8.76	9.96	7.67	7.06	9.97	6.92	8.67	7.02	8.76	9.33	10.07	8.65	9.55
Sales Agent	3.80	4.44	4.03	4.67	4.11	4.17	3.83	3.40	3.58	5.02	6.06	6.31	7.57
Professional Inspector	4.29	6.56	5.24	4.51	6.92	5.32	8.01	5.56	9.34	7.31	6.46	8.22	9.21
Real Estate Inspector	6.92	n/a	n/a	n/a	n/a	n/a	n/a	2.53	5.06	1.34	3.50	n/a	6.69
Apprentice Inspector	4.66	6.43	7.65	8.45	7.79	3.95	5.50	n/a	n/a	3.39	8.85	n/a	10.81
Easement or Right-of-Way Business Entity	5.41	6.47	1.40	2.34	n/a	n/a	n/a	2.62	n/a	1.35	4.00	5.17	3.56
Easement or Right-of-Way Individual	3.87	3.83	6.68	3.33	4.45	3.90	3.48	3.90	3.86	4.07	4.08	n/a	5.70
Registered Business Entity (NEW)	6.42	6.61	5.43	5.68	6.93	5.61	4.87	5.32	5.75	9.77	7.43	7.24	8.91

	Initial Applications Received Month-Over-Month Comparison														
	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25		
Broker Business Entity	125	125	120	175	97	112	82	83	103	95	134	120	111		
Broker Individual	160	176	151	94	161	153	175	209	141	158	198	163	176		
Sales Agent	2,573	2,483	2,371	2,338	2,273	2,391	2,114	2,229	1,675	1,771	2,331	2,183	2,533		
Professional Inspector	39	43	45	48	40	41	45	37	37	33	35	50	44		
Real Estate Inspector	2	0	0	1	0	0	1	3	0	2	1	0	1		
Apprentice Inspector	8	2	6	6	5	5	1	1	4	2	3	7	4		
Easement or Right-of-Way Business Entity	4	0	3	1	0	0	1	2	1	1	2	0	2		
Easement or Right-of-Way Individual	60	77	80	85	88	74	64	75	52	57	87	72	72		
Registered Business Entity (NEW)	242	253	216	154	133	129	131	140	117	168	261	190	184		

TREC Enforcement Division

Case Status

FY 2025

Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	YTD
483	523	373	439	458	537	541						3354
181	211	143	182	181	196	173						1267
12	5	6	9	4	17	9						62
1	2	4	3	4	5	2						21
6	5	4	4	5	4	4						32
11	14	14	9	10	16	22						96
152	167	133	159	111	186	211						1119
117	117	69	70	141	111	115						740
1	0	0	1	1	1	2						6
1	0	0	1	1	1	1						5
1	2	0	1	0	0	2						6
Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	YTD
520	455	419	384	493	467	546						3284
4	6	2	4	4	7	8						35
0	0	2	0	0	1	1						4
44	40	35	47	35	41	51						293
32	31	24	25	29	31	25						197
40	39	22	44	29	44	34						252
25	24	24	17	33	21	20						164
97	68	52	54	71	81	76						499
3	4	5	1	3	5	6						27
147	112	147	104	151	124	189						974
81	93	64	57	97	82	93						567
15	10	10	7	18	10	11						81
						673 541 546 668 3354 3284						
	483 181 12 1 6 11 152 117 1 1 1 Sep 24 520 4 0 44 32 40 25 97 3 147 81	483 523 181 211 12 5 1 2 6 5 11 14 152 167 117 117 1 0 1 0 1 0 1 2 Sep 24 Oct 24 520 455 4 6 0 0 44 40 32 31 40 39 25 24 97 68 3 4 147 112 81 93	483 523 373 181 211 143 12 5 6 1 2 4 6 5 4 11 14 14 152 167 133 117 117 69 1 0 0 1 0 0 2 0 0 5ep 24 Oct 24 Nov 24 520 455 419 4 6 2 0 0 2 44 40 35 32 31 24 40 39 22 25 24 24 97 68 52 3 4 5 147 112 147 81 93 64	483 523 373 439 181 211 143 182 12 5 6 9 1 2 4 3 6 5 4 4 11 14 14 9 152 167 133 159 117 117 69 70 1 0 0 1 1 0 0 1 1 2 0 1 1 2 0 1 1 2 Nov 24 Dec 24 520 455 419 384 4 6 2 4 0 0 2 0 44 40 35 47 32 31 24 25 40 39 22 44 25 24 24 17 97 68 52 54 3 4 5 1 147 112	483 523 373 439 458 181 211 143 182 181 12 5 6 9 4 1 2 4 3 4 6 5 4 4 5 11 14 14 9 10 152 167 133 159 111 11 0 0 1 1 1 0 0 1 1 1 0 0 1 1 1 2 0 1 0 1 2 0 1 0 2 4 0 0 1 1 3 4 6 2 4 4 4 6 2 4 4 0 0 2 0 0 44 40 35 47 35 32 <td>483 523 373 439 458 537 181 211 143 182 181 196 12 5 6 9 4 17 1 2 4 3 4 5 6 5 4 4 5 4 11 14 14 9 10 16 152 167 133 159 111 186 117 117 69 70 141 111 1 0 0 1 1 1 1 0 0 1 1 1 1 2 0 1 0 0 Sep 24 Oct 24 Nov 24 Dec 24 Jan 25 Feb 25 520 455 419 384 493 467 4 6 2 4 4 7 0 0 2 0</td> <td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 2 5ep 24 Nov 24 Dec 24 Jan 25 Feb 25 Mar 25 Mar 25 5ep 24 Nov 24 Dec 24 Jan 25 Feb 25 Mar 25 4 6 2 4</td> <td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 1 1 1 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1<td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 1 1 0 0 1<td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 99 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 2 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 1 1 0 0 1<!--</td--><td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 1 1 1 0 Nov 24 Dec 24 Jan 25 Feb 25 Mar 25 May 25 Jun 25 Jul 25 5ep 24 Oct 24 Nov 24 24 4 7 8 4<td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 2 2 0 1 1 1 2 4 0 0 2 Mar 25 Mar 25 May 25 Jul 25 Aug 25 5 40 0 1 1 <</td></td></td></td></td>	483 523 373 439 458 537 181 211 143 182 181 196 12 5 6 9 4 17 1 2 4 3 4 5 6 5 4 4 5 4 11 14 14 9 10 16 152 167 133 159 111 186 117 117 69 70 141 111 1 0 0 1 1 1 1 0 0 1 1 1 1 2 0 1 0 0 Sep 24 Oct 24 Nov 24 Dec 24 Jan 25 Feb 25 520 455 419 384 493 467 4 6 2 4 4 7 0 0 2 0	483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 2 5ep 24 Nov 24 Dec 24 Jan 25 Feb 25 Mar 25 Mar 25 5ep 24 Nov 24 Dec 24 Jan 25 Feb 25 Mar 25 4 6 2 4	483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 1 1 1 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 <td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 1 1 0 0 1<td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 99 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 2 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 1 1 0 0 1<!--</td--><td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 1 1 1 0 Nov 24 Dec 24 Jan 25 Feb 25 Mar 25 May 25 Jun 25 Jul 25 5ep 24 Oct 24 Nov 24 24 4 7 8 4<td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 2 2 0 1 1 1 2 4 0 0 2 Mar 25 Mar 25 May 25 Jul 25 Aug 25 5 40 0 1 1 <</td></td></td></td>	483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 1 1 0 0 1 <td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 99 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 2 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 1 1 0 0 1<!--</td--><td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 1 1 1 0 Nov 24 Dec 24 Jan 25 Feb 25 Mar 25 May 25 Jun 25 Jul 25 5ep 24 Oct 24 Nov 24 24 4 7 8 4<td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 2 2 0 1 1 1 2 4 0 0 2 Mar 25 Mar 25 May 25 Jul 25 Aug 25 5 40 0 1 1 <</td></td></td>	483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 99 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 2 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 1 1 0 0 1 </td <td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 1 1 1 0 Nov 24 Dec 24 Jan 25 Feb 25 Mar 25 May 25 Jun 25 Jul 25 5ep 24 Oct 24 Nov 24 24 4 7 8 4<td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 2 2 0 1 1 1 2 4 0 0 2 Mar 25 Mar 25 May 25 Jul 25 Aug 25 5 40 0 1 1 <</td></td>	483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 1 1 1 1 0 Nov 24 Dec 24 Jan 25 Feb 25 Mar 25 May 25 Jun 25 Jul 25 5ep 24 Oct 24 Nov 24 24 4 7 8 4 <td>483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 2 2 0 1 1 1 2 4 0 0 2 Mar 25 Mar 25 May 25 Jul 25 Aug 25 5 40 0 1 1 <</td>	483 523 373 439 458 537 541 181 211 143 182 181 196 173 12 5 6 9 4 17 9 1 2 4 3 4 5 2 6 5 4 4 5 4 4 11 14 14 9 10 16 22 152 167 133 159 111 186 211 117 117 69 70 141 111 115 1 0 0 1 1 1 2 1 0 0 1 1 1 2 2 0 1 1 1 2 4 0 0 2 Mar 25 Mar 25 May 25 Jul 25 Aug 25 5 40 0 1 1 <

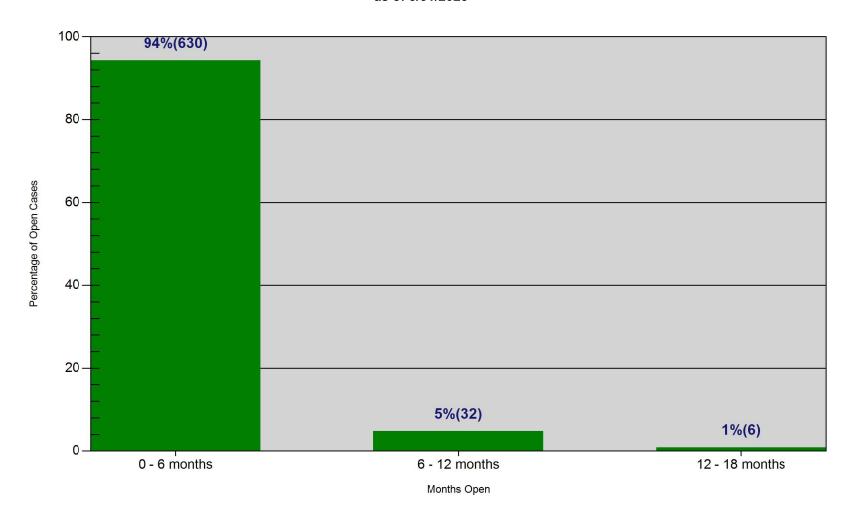
TREC Enforcement Division

Case Status Report

TREC Enforcement Division

Open Case Aging Report

as of 3/31/2025

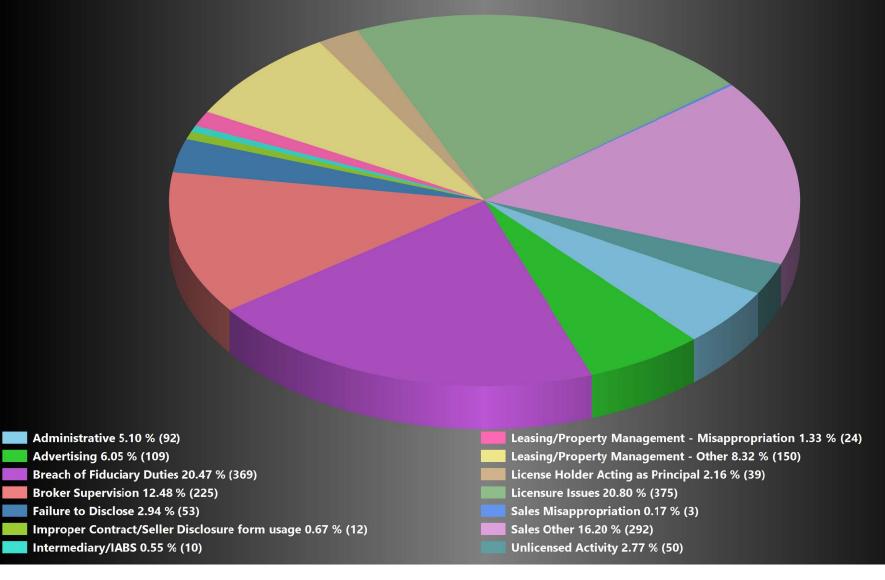


TREC Enforcement Division

Open Case Aging

Complaint Subject Categories for March 2024 through March 2025





				Compla	int Sub	ject Cat	tegories	by Mor	nth						
Subject Matter Categories	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Total	YTD
Administrative Bad check, contact information, uncooperative, etc.	8	9	1	3	3	12	3	9	5	8	6	11	14	92	5.10%
Advertising Includes misleading & dba	6	16	9	3	9	22	10	5	7	5	5	6	6	109	6.05%
Breach of Fiduciary Duty Including false promise	20	36	39	24	19	37	33	27	22	28	24	22	38	369	20.47%
Broker Supervision	16	25	17	14	20	25	23	14	9	21	11	10	20	225	12.48%
Failure to Disclose	6	5	8	3	2	6	4	5	1	3	3	4	3	53	2.94%
Improper contract/Seller Disclosure form usage Including false promise	1	0	1	0	2	3	1	1	2	0	0	1	0	12	0.67%
Intermediary/IABS	0	5	1	0	0	3	0	0	0	0	0	1	0	10	0.55%
Leasing/Property Management - Misappropriation	3	0	9	2	0	3	1	0	1	1	1	1	2	24	1.33%
Leasing/Property Management - Other Includes negligence, referral, etc.	4	10	17	7	9	17	8	8	5	20	10	22	13	150	8.32%
License Holder Acting as Principal	5	2	2	1	5	6	2	2	3	4	0	3	4	39	2.16%
Licensure Issues Criminal background check, denials, probationary license, etc.	27	23	29	34	29	30	30	33	30	20	39	26	25	375	20.80%
Sales Misappropriation Other than Leasing/Property Management - Misappropriation	0	0	0	0	0	1	1	0	0	0	1	0	0	3	0.17%
Sales Other Includes negligence, rebate, referral, earnest money, etc. (other than Leasing/Property Management - Other)	19	23	31	15	28	36	21	23	14	24	18	19	21	292	16.20%
Unlicensed Activity	3	5	4	3	2	6	3	3	8	5	3	3	2	50	2.77%
Total	118	159	168	109	128	207	140	130	107	139	121	129	148	1803	

Information & Technology Division Electronic Information Outlet Statistics

March 2025

			Prior FYID
Website	Current Month	FYTD Total	Total
Total Pages Viewed	1,590,612	11,025,615	11,887,754
Total Monthly Sessions	484,308	3,161,706	4,036,903

			Online	FYTD Online	Prior FYTD
Online Transactions	Total	Online	Percent	Percent	Percent
Applications	1530	1195	78.1%	79.2%	80.8%
Broker Application	121	105	86.8%	81.5%	80.0%
Sales Agent Application	1339	1026	76.6%	78.2%	80.4%
Broker Organizations Application	70	64	91.4%	92.6%	88.0%
Renewals	8951	8788	98.2%	98.2%	98.4%
Broker Renewals	1420	1367	96.3%	97.6%	97.6%
Sales Agent Renewal	6707	6624	98.8%	98.5%	98.6%
Broker Organization Renewals	617	594	96.3%	97.2%	97.7%
Professional Inspector Renewals	167	165	98.8%	96.5%	98.2%
Real Estate Inspector Renewals	7	6	85.7%	94.3%	100.0%
Apprentice Inspector Renewals	5	4	80.0%	90.0%	100.0%
Easement ROW Business Renewals	0	0	N/A	100.0%	100.0%
Easement ROW Individual Renewals	28	28	100.0%	97.4%	99.0%
Business Entity	154	154	100.0%	100.0%	100.00%

Electronic Information Outlet Statistics

I1 Report

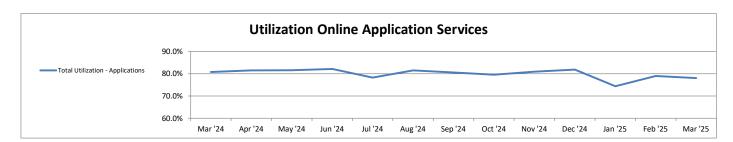
Information & Technology

Information & Technology Division

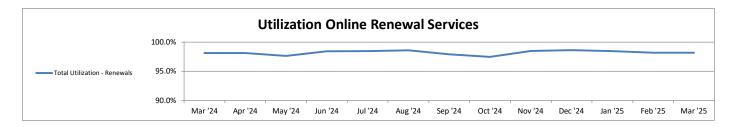
Electronic Information Outlet Statistics

March 2025

Applications	Mar '24	Apr '24	May '24	Jun '24	Jul '24	Aug '24	Sep '24	Oct '24	Nov '24	Dec '24	Jan '25	Feb '25	Mar '25
Broker Application		73.6%	72.2%	72.1%	76.1%	87.2%	80.2%	84.3%	77.0%	85.3%	75.7%	80.2%	86.8%
Sales Agent Application	81.9%	82.7%	82.0%	83.9%	78.3%	81.8%	80.2%	78.4%	80.5%	80.9%	72.4%	78.0%	76.6%
Broker Organization Applications	66.7%	61.4%	86.7%	65.9%	79.2%	60.0%	90.0%	97.1%	93.8%	93.5%	91.8%	91.7%	91.4%
Total Utilization Applications	On 00/	04 E0/	04 60/	02 20/	70 20/	04 E0/	80 6%	70 6%	80.0%	91 9%	74 49/	70 0%	70 10/



Renewals	Mar '24	Apr '24	May '24	Jun '24	Jul '24	Aug '24	Sep '24	Oct '24	Nov '24	Dec '24	Jan '25	Feb '25	Mar '25
Broker Renewals	97.7%	97.2%	97.2%	97.6%	97.6%	97.9%	96.9%	96.9%	98.0%	98.8%	98.5%	97.6%	96.3%
Sales Agent Renewal	98.5%	98.9%	99.2%	99.2%	98.9%	99.1%	98.3%	97.7%	98.8%	98.7%	98.7%	98.4%	98.8%
Broker Organization Renewal	95.2%	93.8%	82.5%	95.3%	97.3%	95.6%	97.0%	97.0%	96.4%	99.0%	97.3%	97.6%	96.3%
Professional Inspector Renewals	96.0%	96.6%	96.9%	93.4%	97.9%	93.6%	95.7%	94.4%	96.8%	97.1%	95.1%	97.7%	98.8%
Real Estate Inspector Renewals	100.0%	100.0%	100.0%	100.0%	100.0%	80.0%	100.0%	100.0%	100.0%	83.3%	100.0%	100.0%	85.7%
Apprentice Inspector Renewals	100.0%	0.0%	100.0%	100.0%	50.0%	100.0%	100.0%	100.0%	100.0%	100.0%	50.0%	100.0%	80.0%
Easement ROW Business Renewals	N/A	50.0%	0.0%	N/A	N/A	50.0%	100.0%	100.0%	N/A	100.0%	100.0%	100.0%	N/A
Easement ROW Individual Renewals	94.1%	94.2%	92.3%	91.1%	93.2%	96.3%	96.8%	100.0%	100.0%	87.5%	100.0%	96.0%	100.0%
Total Utilization - Renewals	98.1%	98.1%	97.6%	98.4%	98.5%	98.6%	97.9%	97.5%	98.5%	98.6%	98.5%	98.2%	98.2%



Information & Technology Electronic Information Outlet Statistics 12 Report

Financial Services Division TREC Budget Status Report March 2025 - Fiscal Year 2025

Expenditure Category	Beginning Balance FY2025	Expenditures	Remaining Balance	Budget % Remaining	5/12 =41.67% Comments
Actual Beginning Balance	17,012,035	Expenditures	17,012,035	Kemaning	Actual Beginning balance includes TTSTC balances as of 8/31/2024
Operating Reserves	(5,124,836)		(5,124,836)		
Contribution to General Revenue	(727,500)		(727,500)	100.0%	Statutory GR Payment Reserves
Available balance within Texas Treasury Safekeeping Trust	11,159,699		11,887,199		excess remaining available TTSTC balance considered to balance FY24 budget
Salaries & Wages	11,242,038	6,282,612	4,959,426	44.1%	
Other Personnel Costs	3,996,132	2,127,757	1,868,375	46.8%	
Professional Fees & Services	756,768	364,396	392,372	51.8%	OAG Legal Services; Internal Audit services; SOAH hearing services; Training services
Consumables	7,500	2,831	4,669	62.3%	Replenished supplies; calendar orders, name badges
Utilities	12,025	1,704	10,321	85.8%	Budget for Telecomm Parts & Supplies has yet to be expended.
Travel	80,725	33,624	47,101	58.3%	
Rent - Building	197,694	174,963	22,731	11.5%	Annual building lease paid; reserved parking space -1st qtr
Rent - Machines - Other	57,686	28,740	28,946	50.2%	PC Refresh \$20K; Monthly Canon printers leased
Other Operating Expenses	882,911	436,024	446,887	50.6%	Registration fees; annual membership renewals & IT related annual maintenance, repairs, annual software renewal and new software, maintenance/repair purchases
Capital Expenditures	2,952,858	870,022	2,082,837	70.5%	Accela-database migration costs continued & IT related services needed
Subtotal -Operations Expenditures	20,186,337	10,322,673	9,863,664	48.9%	
Statewide Cost Allocation Plan (SWCAP)	313,008	0	313,008	100.0%	SWCAP allocation has not been distributed to agencies as of report date.
Contribution to General Revenue	727,500	424,375	303,125	41.7%	
Subtotal - Nonoperational Expenditures	1,040,508	424,375	616,133	59.2%	
Total Expenditures	\$21,226,845	\$10,747,048	\$10,479,797	49.4%	

	FY2025		Revenue	Revenue % Remaining	
	Approved	Revenue	Remaining to be	to be	
Revenue	Revenue	Collected	Collected	Collected	Comments
License Fees	\$12,637,910	6,908,448	\$5,729,462		11,443 sales agents apps (projected 24,387), 41,120 sales agent renewals (71,985 projected), 932 broker apps (projected 1,786) 9,773 broker renewals (projected 16,424)
Education Fees	\$498,110	317,082	\$181,028	36.3%	
Examination Fees	\$441,640	200,458	\$241,182	54.6%	20,046 as of March (projected count 44,164)
Other Miscellaneous Revenue	\$257,401	193,586	\$63,815	24.8%	YTD interest earned, Public Info fees
Total Revenue	\$13,835,061	\$7,619,574	\$6,215,487	44.9%	
Revenue Over/(Under) Expenditures & Transfers	\$3,767,915	(\$3,127,473)	\$7,622,888	202.3%	

Texas Real Estate Commission Operating Account No. 3055 Investments Holdings Report

For the Month of March 2025

			Beginning		Ending			
Purchase	Par	Purchase	Market	Additions	Market	Accrued		Maturity
Date	Value	Price	Value	Changes	Value	Interest	Description	Date
03/15/2024	2,581,000.00	2,498,024.88	2,579,487.69	(2,579,487.69)			U.S. T-Notes, 1.750%	03/15/2025
06/17/2024	5,328,000.00	5,216,035.57	5,306,979.39	6,660.00	5,313,639.39	45,028.19	U.S. T-Notes, 2.875%	06/15/2025
09/16/2024	813,000.00	809,235.91	809,983.01	762.18	810,745.19	1,314.50	U.S. T-Notes, 3.500%	09/15/2025
12/16/2024	3,407,000.00	3,399,123.07	3,403,672.86	2,129.38	3,405,802.24	40,060.33	U.S. T-Notes, 4.000%	12/15/2025
03/19/2025	994,000.00	999,081.42	-	999,358.29	999,358.29	2,123.73	U.S. T-Notes, 4.625%	03/15/2026
Totals :	\$ 13,123,000.00 \$	12,921,500.85 \$	12,100,122.95 \$	(1,570,577.84) \$	10,529,545.11 \$	88,526.75		

			Mo	onthly Activity		
		Beginning Balance		Current Month		Cumulative Totals
Beginning Cash Available Balance 03/01/2025	\$	1,644,086.31				1,644,086.31
Current Month Receipts			\$	3,726,752.85		3,726,752.85
Current Month Disbursements			\$	(2,460,222.89)		(2,460,222.89)
Total Ca				\$	\$	2,910,616.27
	nent Ending M count Balance					10,529,545.11 13,440,161.38
	ng Reserves	5				(5,124,836.00)
•	-	able for Operatio	ns 03,	/31/2025	<u> </u>	8,315,325.38

Investment Compliance: These investments have been made in compliance with the Commission's Investment Policy.

Ranada O. Williams
Ranada Williams, Investment Officer

Melissa Huerta, Alternate Investment Officer

Kemya Dean, Alternate Investment Officer

Kenja Dean

Real Estate Recovery Trust Account No. 3058 Investments Current Securities

For the Month of March 2025

			Beginning		Ending			
Purchase	Par	Purchase	Market	Additions	Market	Accrued		Maturity
Date	Value	Price	Value	Changes	Value	Interest	Description	Date
03/15/2024	800,000.00	774,250.00	799,531.25	(799,531.25)			U.S. T-Notes 1.750	03/15/2025
06/17/2024	748,000.00	732,105.00	745,048.91	935.00	745,983.91	6,321.52	U.S. T-Notes, 2.875	06/15/2025
09/16/2024	1,379,000.00	1,372,482.07	1,373,882.61	1,292.82	1,375,175.43	2,229.63	U.S. T-Notes, 3.500	09/15/2025
12/16/2024	706,000.00	704,340.16	705,310.55	441.25	705,751.80	8,301.32	U.S. T-Notes, 4.000	12/15/2025
03/19/2025	683,000.00	686,491.56		686,681.80	686,681.80	1,459.26	U.S. T-Notes, 4.625	03/15/2026
Totals	\$ 4,316,000.00 \$	4,269,668.79 \$	3,623,773.32 \$	(110,180.38) \$	3,513,592.94 \$	18,311.73		
						· · · · · · · · · · · · · · · · · · ·		

		Monthly Activity			O
		Beginning Balance		Current Month	Cumulative Totals
Beginning Cash Balance 03/01/2025:	583,917.13				583,917.13
Receipts:	_				
Licensees' Remittances to Recovery Fund			\$	14,496.23	
Interest Realized				33,780.87	
Repayments to Recovery Fund (Principal and Interest) Administrative Penalties				10 220 00	
Investments Matured				18,320.00 800,000.00	
Prior Month Correction				0.00	
Return to Trust				0.00	
Total Received	\$		\$	866,597.10 \$	866,597.10
Disbursements:					
Investments Purchased			\$	686,491.56	
Accrued Interest Purchased				0.00	
Disbursement to Treasury (GR)				0.00	
Payments from Recovery Fund				0.00	
Administrative Costs				190.69	(505 502 25
Total Disbursed Ending Cash Balance			\$	686,682.25	(686,682.25 763,831.98
Investment Ending Market Value					3,513,592.94
Total Account Balance				-	4,277,424.92
Reserved for Potential Payments Within 90 Days					(800,000.00)
Ending Account Balance 03/31/2025				\$	3,477,424.92

Investment Position: The Fund is capable of meeting all known obligations. Investment Compliance: The Investment Policy of the Commission has been followed.

Ranada Williams, Investment Officer

Ranada O. Williams

Melissa Huerta, Alternate Investment Officer

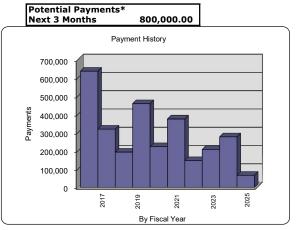
Kemya Dean, Alternate Investment Officer

Real Estate Recovery Trust Account No. 3058 Investments Payments and Repayments

For the Month of March 2025

	Payment	Repayment	Admin Penalties	Admin	Payments	Number of
Month-Year	Total	Total	Total	Costs	FY2025-To-Date	Claims FY 2025
January 2023	50,000.00	0.00	0.00	0.00	0.00	
February 2023	91,449.26	1,546.18	16,000.00	423.41	0.00	
March 2023	21,323.58	0.00	9,093.55	98.29	0.00	
April 2023	0.00	21,400.70	15,593.55	93.87	0.00	
May 2023	0.00	0.00	33,155.00	89.38	0.00	
June 2023	0.00	4,605.00	12,700.00	94.16	0.00	
luly 2023	42,901.97	2,625.89	14,755.00	89.62	0.00	
August 2023	0.00	2,774.48	31,200.18	90.12	0.00	
September 2023	124,292.55	345.42	0.00	90.60	0.00	
October 2023	0.00	2,065.62	31,929.80	87.80	0.00	
November 2023	35,294.06	2,000.00	42,580.00	90.38	0.00	
December 2023	0.00	0.20	14,700.00	89.99	0.00	
lanuary 2024	0.00	442.04	21,536.80	92.80	0.00	
February 2024	39,061.60	40,280,20	7,737.48	168.75	0.00	
March 2024	0.00	3,250.00	10,270.45	86.80	0.00	
April 2024	0.00	52,550.63	24,499.62	93.58	0.00	
May 2024	0.00	2,509.78	26,141.66	108.07	0.00	
une 2024	0.00	4,009.78	18,075.83	97.43	0.00	
luly 2024	50,893.97	2,913.86	13,705.00	93.25	0.00	
August 2024	27,570.82	4,421.05	69,535.20	94.19	0.00	
September 2024	0.00	1,974.74	7,300.00	94.57	0.00	
October 2024	0.00	1,044.00	19,185.00	93.36	0.00	
November 2024	66,394.07	0.00	18,655.00	97.08	66,394.07	1
December 2024	0.00	13,347.50	10,003.00	94.50	0.00	
anuary 2025	0.00	0.00	13,238.00	98.00	0.00	
ebruary 2025	0.00	0.00	21,263.77	0.00	0.00	
March 2025	0.00	0.00	18,320.00	190.69	0.00	
	549,181.88	164,107.07	521,173.89	2,840.69	66,394.07	1.00

	Payment Histo	rv
Fiscal Year	# of Payments	Total Payments
thru 2015	745	14,427,119.61
2016	20	636,691.80
2017	14	319,142.23
2018	7	193,671.65
2019	22	458,766.76
2020	7	223,285.53
2021	11	374,581.34
2022	5	147,546.65
2023	6	208,016.50
2024	5	277,113.00
2025	1	66,394.07
Total	843	\$17,332,329.14



^{*}Potential Payments: Payments could be made in the time periods indicated. Several time/work variables can affect the actual payment dates.

Real Estate Inspection Recovery Fund No. 0889 (3059) For the Month of March 2025

			Beginning		Ending			
Purchase	Par	Purchase	Market	Additions	Market	Accrued		Maturity
Date	Value	Price	Value	Changes	Value	Interest	Description	Date
12/16/2024	425,000.00	423,984.20	424,584.96	265.63	424,850.59	4,997.25	U.S. T-Notes 4.000%	12/15/2025
Totals	\$ 425,000.00	\$ 423,984.20	\$ 424,584.96	\$ 265.63	\$ 424,850.59	\$ 4,997.25		

		Monthly Activity				Payment History			
		Beginning Balance		Current Month	Cumulative Totals	Fiscal Year	Number of Payments	Total Payments	
Beginning Cash Balance 03/01/2025	\$	59,123.19	\$	\$	59,123.19				
						1991 - 2011	47	\$ 336,084.95	
Receipts:						2012	2	25,000.00	
Licensees' Remittances to Recovery Fund			\$	100.00		2013	1	12,500.00	
Interest Realized (includes accruals)				218.20		2014	0	0.00	
Treasury Note Semi-Annual Interest				0.00		2015	0	0.00	
Repayments				0.00		2016	1	2,275.23	
Administrative Penalties				0.00		2017	2	25,000.00	
Investments Matured				0.00		2018	0	0.00	
Total Received in Current Month				\$	318.20	2019	0	0.00	
						2020	0	0.00	
Disbursements:						2020	0	0.00	
Investments Purchased			\$	0.00		2021	0	0.00	
Payments from Recovery Fund				0.00		2022	0	0.00	
 * Cash Transfer Trust to Treasury(GR) 				0.00		2023	0	0.00	
Administrative Costs				39.54		2024	0	0.00	
Total Disbursed in Current Month				\$	(39.54)	2025	0	0.00	
En	ding Cash Balance			\$ _	59,401.85	Total	53	\$ 400,860.18	
In	estment Ending Mar	ket Value			\$424,850.59				
To	tal Account Balance			_	\$484,252.44				
Res	served for Potential Pay	ment within 9	90 Da	ys	(\$12,500.00)				
En	ding Account Balanco	e 03/31/202	25	\$	\$471,752.44				

Investment Position: The Fund is capable of meeting all known obligations.

Investment Compliance: The Investment Policy of the Commission has been followed.

Ranada Williams, Investment Officer

Melissa Huerta, Alternate Investment Officer

Kemya Dean, Alternate Investment Officer