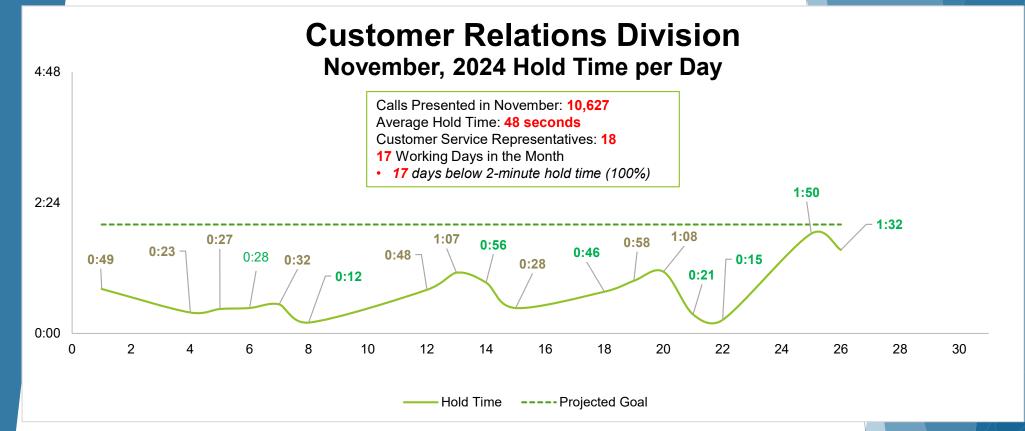
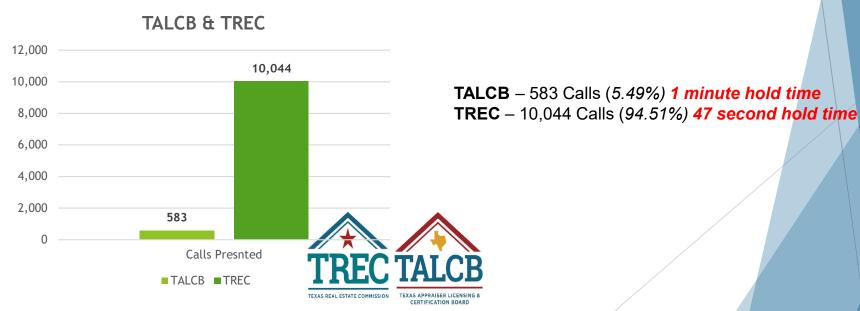
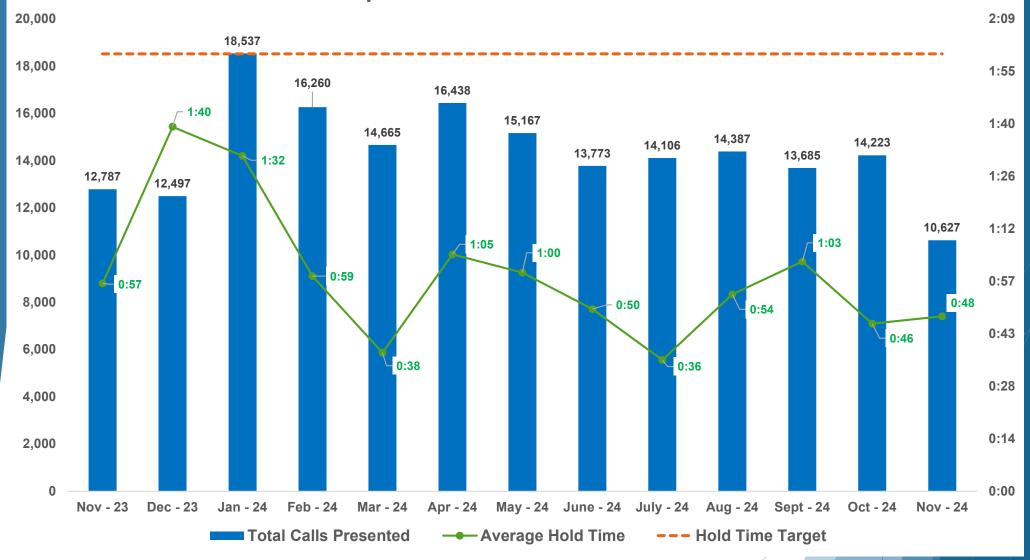


November 2024 Staff Reports



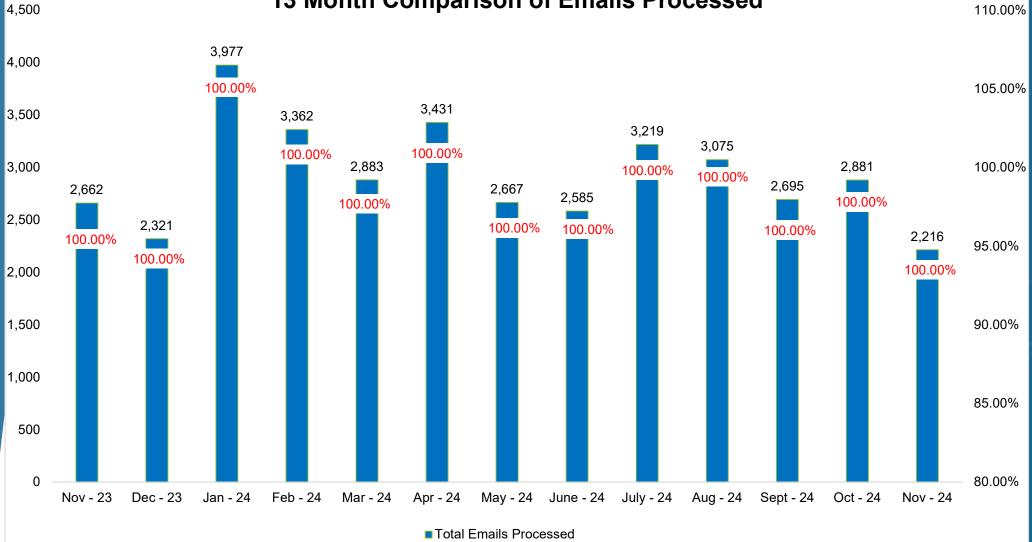


Customer Relations Division 13 Month Comparison of Calls Presented vs. Hold Time





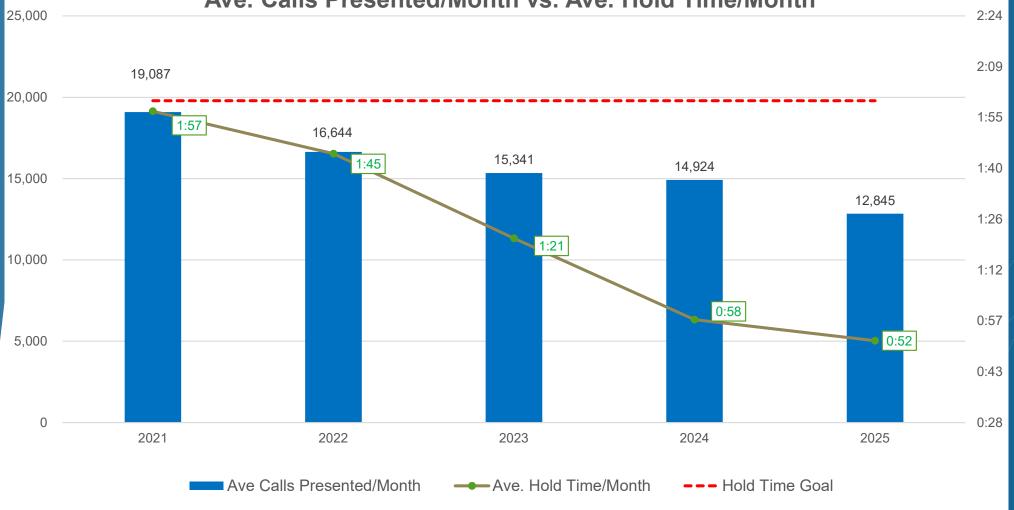
Customer Relations Division 13 Month Comparison of Emails Processed





Customer Relations Division

Fiscal Year Comparison Ave. Calls Presented/Month vs. Ave. Hold Time/Month

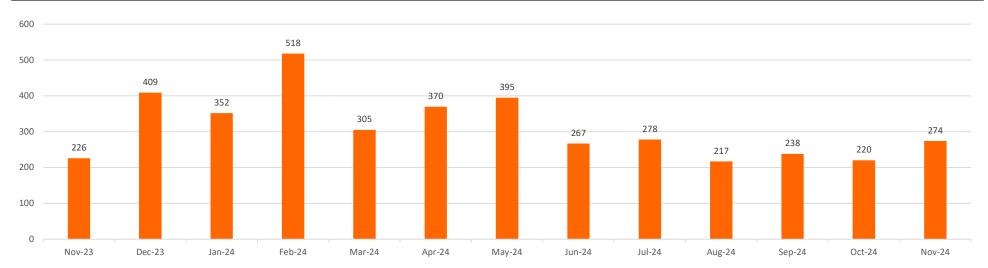




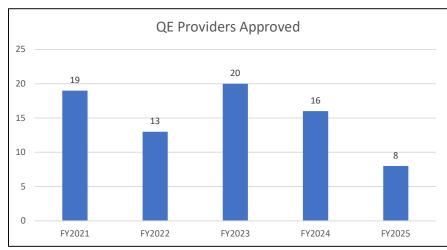
		TREC Qu	ualifying E	ducation	Provider	and Cou	rse Applic	cations					
FY 2025	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	YTD
Applications Descined													
Applications Received													
Providers Overall	7	17											20
Initial Provider	0	0	5										29 0
4-year Renewal Provider	2	1	0										3
Annual Fee for Provider	5	16	5										26
Aimuai ree ioi riovidei	1	10											20
Real Estate Courses	11	24	11										46
Initial	10	15	8										33
Renewal	1	9	3										13
													_
Inspector Courses	3	2	4										9
Initial	3	0	_										3
Renewal	0	2	4										6
ERW Courses	0	0	0										0
Initial	0	0											0
Renewal	0	0	0										0
Total Applications Received	21	43	20	0	0	0	0	0	0	0	0	0	84
	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	YTD
Applications Approved													
Providers		10											26
Overall	9	10	7										26
Initial Provider 4-year Renewal Provider	0	2	2										4
Annual Fee for Provider	8	5											18
Allitual Fee for Provider	°	5											10
Real Estate Courses	17	9	14										40
Initial	17	8	6										31
Renewal	0	1	8										9
		_	_										
Inspector Courses	0	0											1
Initial	0	0	1										1
Renewal	0	0	0										0
ERW Courses	0	0	0										0
Initial	0	0	0										0
			0										
Renewal	0	0	0										0
Renewal Total Applications Approved													0

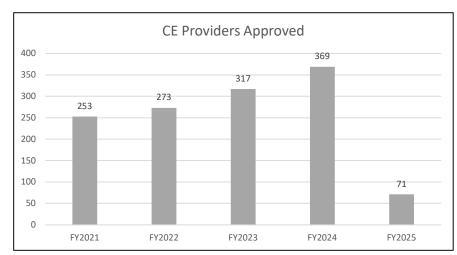
		Conti	nuing Edu	ıcation Pı	ovider ar	nd Course	Applicat	ions					
FY 2025	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	YTD
Applications Received													
Providers	22	26	16										64
Initial Provider	13	15	11										39
Renewal Provider	9	11	5										25
Real Estate CE Courses	186	249	279										714
Inspector CE (ICE) Courses	11	3	16										30
ERW Courses	0	4	0										4
Total Applications Received	219	282	311	0	0	0	0	0	0	0	0	0	812
							1						
	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	YTD
Annii ani ana Anni													
Applications Approved	14	26	21										71
Providers Initial Provider	14	36	21 9										71 30
Renewal Provider	11	18	12										41
Nenewal Floride!		10	12										71
Real Estate CE Courses	190	153	203										546
Inspector CE (ICE) Courses	8	10	24										42
ERW Courses	0	2	4										6
Total Applications Approved	212	201	252	0	0	0	0	0	0	0	0	0	665

		TRE	C Applica	tions App	roved 13	-Month (Comparis	on					
	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24
Qualifying Provider	8	5	7	4	4	0	9	5	4	1	9	10	7
Qualifying Real Estate Courses	16	6	21	11	20	4	21	12	18	5	17	9	14
Qualifying Inspector Courses	4	0	1	0	0	0	1	2	2	0	0	0	1
Qualifying ERW Courses	0	0	0	0	0	0	0	0	0	0	0	0	0
All Qualifying Applications	28	11	29	15	24	4	31	19	24	6	26	19	22
Continuing Education Provider	40	19	33	41	35	41	27	24	31	26	14	36	21
Continuing Real Estate Courses	157	364	262	427	207	298	300	210	206	180	190	153	203
Continuing Education Inspector Courses	1	15	14	18	38	25	37	14	13	5	8	10	24
Continuing Education ERW Courses	0	0	14	17	1	2	0	0	4	0	0	2	4
All Continuing Education Applications	198	398	323	503	281	366	364	248	254	211	212	201	252
All Applications Approved	226	409	352	518	305	370	395	267	278	217	238	220	274



Education & Examinations Division TREC Total Applications Approved - Fiscal Year



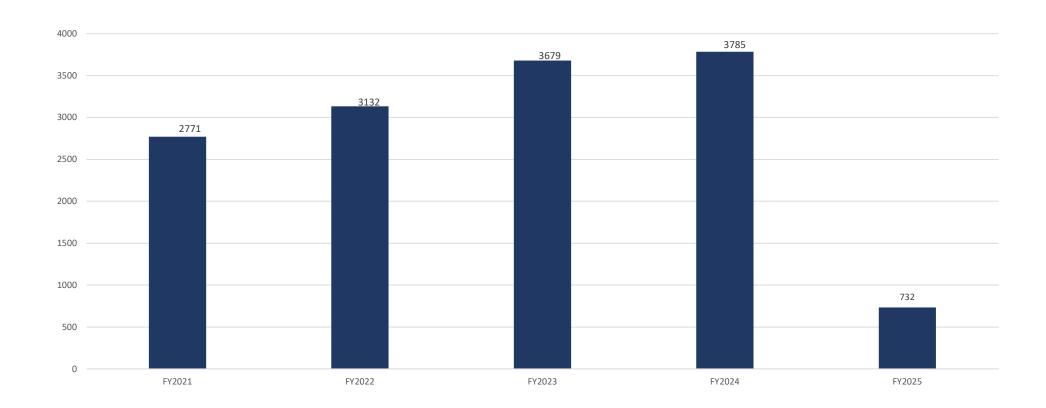




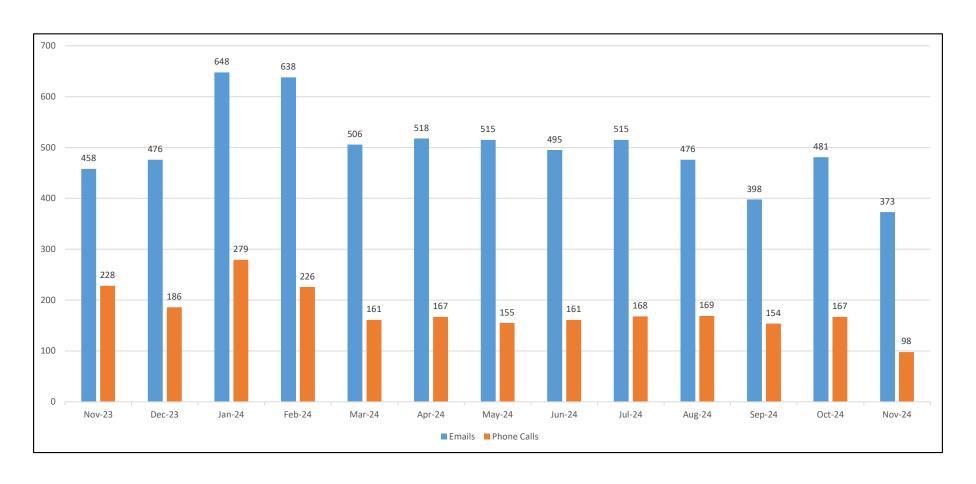


All TREC Applications Approved

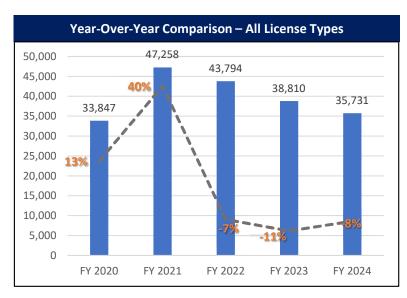
Year-Over-Year Comparison

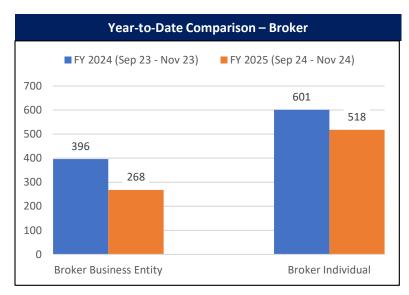


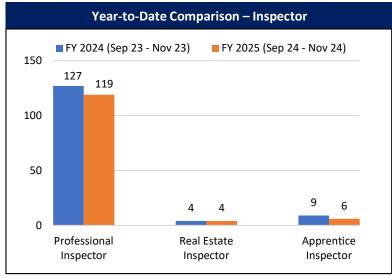
Email and Phone Call Volume 13-Month Comparison November 2024



Initial Applications Received

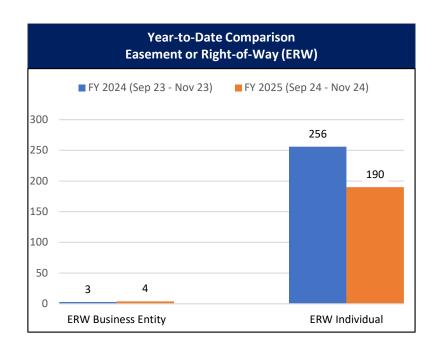


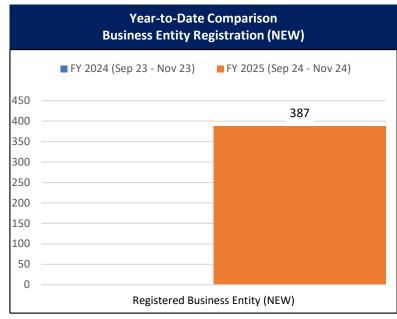




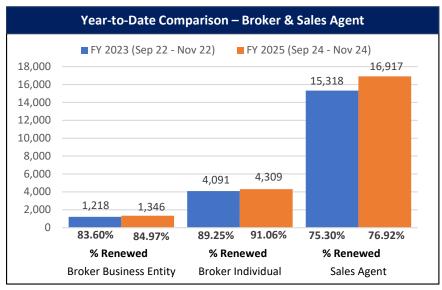


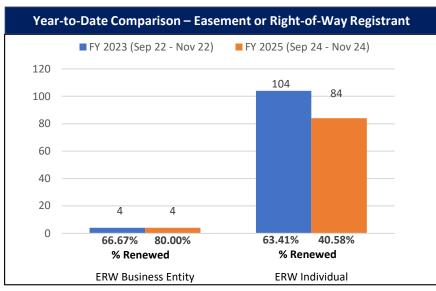
Initial Applications Received

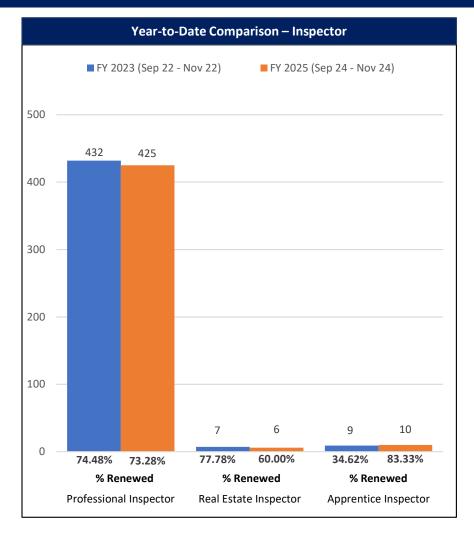




Renewal Activity



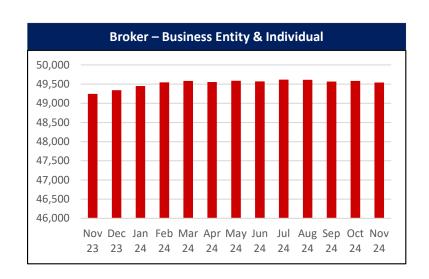


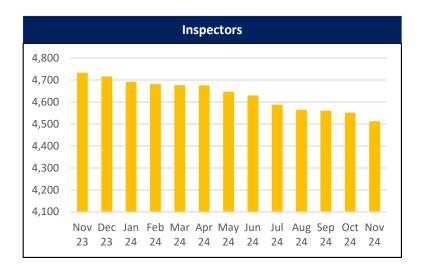


License and Registration Counts

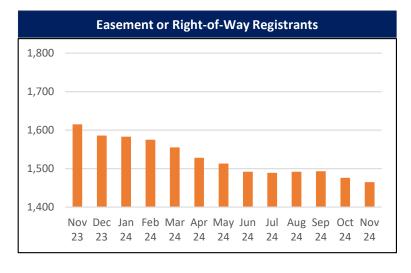
Brokers 49,246 49,343 49,452 49,545 49,586 49,586 49,588 49,573 49,618 49,612 49,566 49,583 48 **Active Business Entity Brokers** 14,360 14,385 14,430 14,456 14,488 14,510 14,557 14,544 14,568 14,592 14,577 14,593 14 **Active Individual Brokers** 33,029 33,032 33,067 33,107 33,121 33,088 33,084 33,064 33,077 33,062 33,001 32,982 33 **Sales Agents** 182,581 182,727 182,883 183,172 183,345 183,274 183,310 183,122 182,949 182,949 182,124 182,005 18 **Active Sales Agents** 145,672 144,537 143,722 144,412 144,541 143,000 143,480 143,854 143,613 143,613 144,217 144,111 143 **Brokers & Sales Agents** 231,827 232,070 232,335 232,717 232,931 232,830 232,898 232,695 232,567 232,561 231,690 231,588 236 **Registered Business Entities (NEW)** 0 0 245 508 707 887 1,053 1,173 1,293 1,383 1,481 1,584 14 Inspectors** 4,731 4,714 4,689 4,679 4,674 4,673 4,644 4,627 4,585 4,562 4,558 4,549 4 **Active Inspectors** 4,005 3,985 3,954 3,929 3,910 3,914 3,886 3,873 3,836 3,822 3,803 3,789 3 **Easement or Right-of-Way Registrants** 1,615 1,586 1,583 1,575 1,555 1,528 1,513 1,492 1,489 1,492 1,493 1,476 14 **All License Holders**				Total	License H	Holders a	_	trants			49,612 49,566 49,583 14,592 14,577 14,593 33,062 33,001 32,982 182,949 182,124 182,005 1 143,613 144,217 144,111 1 232,561 231,690 231,588 2 1,383 1,481 1,584 4,562 4,558 4,549 3,822 3,803 3,789 1,492 1,493 1,476										
Active Business Entity Brokers 14,360 14,385 14,430 14,455 14,488 14,510 11,557 14,544 14,568 14,592 14,577 14,593 14 Active Individual Brokers 33,029 33,032 33,067 33,107 33,121 33,088 33,088 33,064 33,077 33,062 33,007 32,982 32 Sales Agents 182,581 182,727 182,883 183,172 183,345 183,274 183,310 183,122 182,949 182,949 182,949 182,124 182,005 187 Active Sales Agents 145,672 144,537 143,722 144,412 144,541 143,000 143,480 143,654 143,613 143,613 144,217 144,111 147 Brokers & Sales Agents 231,877 232,070 232,335 232,717 232,931 232,830 232,898 232,695 232,567 232,561 231,690 231,588 231 Registered Business Entities (NEW) 0 0 245 508 707 887 1,053 1,173 1,293 1,383 1,481 1,584 1,594		Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24	Nov 2							
Active Individual Brokers 33,029 33,032 33,067 33,107 33,127 33,088 33,088 33,064 33,077 33,062 33,007 32,982 33 Sales Agents 182,581 182,727 182,883 183,172 183,345 183,274 183,310 183,122 182,949 182,949 182,124 182,005 183 Active Sales Agents 145,672 144,537 143,722 144,412 144,541 143,000 143,480 143,854 143,613 143,613 144,217 144,111 143 Brokers & Sales Agents 231,827 232,070 232,336 232,717 232,931 232,830 232,898 232,695 232,567 232,561 231,690 231,588 230 Registered Business Entities (NEW) 0 0 245 508 707 887 1,053 1,173 1,293 1,383 1,481 1,584 1 Inspectors 4,731 4,714 4,689 4,679 4,674 4,673 4,644 4,627 4,565 4,565 4,565 4,564 4,568 A,640 A Active Inspectors 4,005 3,985 3,954 3,929 3,910 3,914 3,886 3,873 3,836 3,822 3,803 3,789 3 Easement or Right-of-Way Registrants 1,615 1,586 1,583 1,575 1,552 1,513 1,492 1,489 1,492 1,492 1,493 1,476 1 All License Holders 238,173 238,370 238,852 239,479 239,867 239,918 240,108 239,987 239,934 239,998 239,222 239,197 238,637 235,000 220,000 220,000 2215,000 2215,000 2215,000 2215,000 2215,000 2215,000 2215,000 2215,000 2215,000 2215,000 2215,000 2210,000 2	Brokers	49,246	49,343	49,452	49,545	49,586	49,556	49,588	49,573	49,618	49,612	49,566	49,583	49,54							
Sales Agents 182,581 182,727 182,883 183,172 183,345 183,274 183,310 183,122 182,949 182,949 182,949 182,124 182,005 18: **Active Sales Agents 145,672 144,537 143,722 144,412 144,541 143,000 143,480 143,854 143,613 143,613 144,217 144,111 143 **Brokers & Sales Agents 231,827 232,070 232,335 232,717 232,931 232,830 232,898 232,695 232,567 232,561 231,690 231,588 230 **Registered Business Entities (NEW) 0 0 245 508 707 887 1,053 1,173 1,293 1,383 1,481 1,584 1 Inspectors 4,731 4,714 4,689 4,679 4,674 4,673 4,644 4,627 4,585 4,562 4,558 4,549 4 **Active Inspectors 4,005 3,985 3,954 3,929 3,910 3,914 3,886 3,873 3,836 3,822 3,803 3,789 3 **Easement or Right-of-Way Registrants 1,615 1,586 1,583 1,575 1,555 1,558 1,518 1,528 1,513 1,492 1,489 1,492 1,493 1,476 4 **All License Holders 238,173 238,370 238,852 239,479 239,867 239,918 240,108 239,987 239,934 239,998 239,222 239,197 238 **Change 0,08% 0,20% 0,26% 0,16% 0,02% 0,08% 0,05% 0,05% 0,03%	Active Business Entity Brokers	14,360	14,385	14,430	14,456	14,488	14,510	14,557	14,544	14,568	14,592	14,577	14,593	14,58							
Active Sales Agents 145,672 144,537 143,722 144,412 144,641 143,000 143,480 143,854 143,613 143,613 144,217 144,111 143 Brokers & Sales Agents 231,827 232,070 232,335 232,717 232,931 232,838 232,898 232,695 232,567 232,561 231,690 231,588 230 Registered Business Entities (NEW) 0 0 0 245 508 707 887 1,053 1,173 1,293 1,383 1,481 1,584 1 Inspectors 4,731 4,714 4,689 4,679 4,674 4,673 4,644 4,627 4,585 4,562 4,558 4,549 4 Active Inspectors 4,005 3,985 3,954 3,929 3,910 3,914 3,886 3,873 3,836 3,822 3,803 3,789 3 Easement or Right-of-Way Registrants 1,615 1,586 1,583 1,575 1,555 1,528 1,513 1,492 1,489 1,492 1,493 1,476 1 All License Holders 238,173 238,370 238,852 239,479 239,867 239,918 240,108 239,987 239,934 239,998 239,222 239,197 238 % Change 0.08% 0.20% 0.26% 0.16% 0.02% 0.08% 0.05% 0.02% 0.03% 0.03% 0.32% 0.01% 0.0 245,000 240,000 238,173 238,370 238,852 239,479 239,867 239,918 240,108 239,987 239,934 239,998 239,222 239,197 238,637 235,000 220,000 2215,000 215,000 215,000 215,000 215,000 215,000 215,000 210,000 215,000 210,000 215,000 210,0	Active Individual Brokers	33,029	33,032	33,067	33,107	33,121	33,088	33,088	33,064	33,077	33,062	33,001	32,982	32,98							
Brokers & Sales Agents 231,827 232,070 232,335 232,717 232,931 232,830 232,830 232,898 232,695 232,567 232,561 231,690 231,588 231,690 231,588 231,690 231,588 231,690 231,690 231,588 231,690 231,588 231,690 231,588 231,690 231,690 231,588 231,690 231,588 231,690 231,588 231,690 231,588 231,690 231,588 231,690 231,588 231,690 231,588 231,690 231,588 231,690 231,588 231,690 231,588 231,690 231,588 231,690 231,588 231,690 231,588 231,690 231,588 231,690 232,691 232,691 232,691 232,691 232,691 232,691 232,691 232,691 232,691 232,691 232,691 232,691 232,661 232,69	Sales Agents	182,581	182,727	182,883	183,172	183,345	183,274	183,310	183,122	182,949	182,949	182,124	182,005	181,45							
Registered Business Entities (NEW) 0 0 245 508 707 887 1,053 1,173 1,293 1,383 1,481 1,584 1 Inspectors 4,731 4,714 4,689 4,679 4,674 4,673 4,644 4,627 4,585 4,562 4,558 4,549 4 Active Inspectors 4,005 3,985 3,954 3,929 3,910 3,914 3,886 3,873 3,836 3,822 3,803 3,789 3 4 Active Inspectors 1,615 1,586 1,583 1,575 1,555 1,528 1,513 1,492 1,489 1,492 1,493 1,476 1 All License Holders 238,173 238,370 238,852 239,479 239,867 239,918 240,108 239,987 239,934 239,998 239,222 239,197 238	Active Sales Agents	145,672	144,537	143,722	144,412	144,541	143,000	143,480	143,854	143,613	143,613	144,217	144,111	143,96							
Inspectors 4,731 4,714 4,689 4,679 4,674 4,673 4,644 4,627 4,585 4,562 4,558 4,549 4 **Active Inspectors** 4,005 3,985 3,954 3,929 3,910 3,914 3,886 3,873 3,836 3,822 3,803 3,789 3 Easement or Right-of-Way Registrants 1,615 1,586 1,583 1,575 1,555 1,528 1,513 1,492 1,489 1,492 1,493 1,476 1 **All License Holders** 238,173 238,370 238,852 239,479 239,867 239,918 240,108 239,987 239,934 239,998 239,222 239,197 238 **Change** 0,08% 0,20% 0,26% 0,16% 0,02% 0,08% -0,05% -0,02% 0,03% -0,32% -0,01% -0 245,000 240,000 238,173 238,370 238,852 239,479 239,867 239,918 240,108 239,987 239,934 239,998 239,222 239,197 238,637 235,000 220,000 215,000 210,000 -0 210,000 -0 210,000 -0 210,000 -0 210,000 -0 210,000 -0 220,000 210,000 -0 210,0	Brokers & Sales Agents	231,827	232,070	232,335	232,717	232,931	232,830	232,898	232,695	232,567	232,561	231,690	231,588	230,99							
Active Inspectors 4,005 3,985 3,954 3,929 3,910 3,914 3,886 3,873 3,836 3,822 3,803 3,789 3 Easement or Right-of-Way Registrants 1,615 1,586 1,583 1,575 1,555 1,528 1,513 1,492 1,489 1,492 1,493 1,476 1 All License Holders 238,173 238,370 238,852 239,479 239,867 239,918 240,108 239,987 239,934 239,998 239,222 239,197 238 % Change 0.08% 0.20% 0.26% 0.16% 0.02% 0.08% -0.05% -0.02% 0.03% -0.03% -0.03% -0.01% -0.00% -0.	Registered Business Entities (NEW)	0	0	245	508	707	887	1,053	1,173	1,293	1,383	1,481	1,584	1,66							
Easement or Right-of-Way Registrants 1,615 1,586 1,583 1,575 1,555 1,528 1,513 1,492 1,489 1,492 1,493 1,476 1 All License Holders 238,173 238,370 238,852 239,479 239,867 239,918 240,108 239,987 239,934 239,998 239,222 239,197 238 **Change 0.08% 0.20% 0.26% 0.16% 0.02% 0.08% -0.05% -0.05% -0.02% 0.03% -0.32% -0.01% -0.02% 245,000 240,000 238,173 238,370 238,852 239,479 239,867 239,918 240,108 239,987 239,934 239,998 239,222 239,197 238,637 235,000 220,000 2215,000 210,000 2115,000 210,000 -0.0000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.0000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.0000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.0000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.000 -0.0000 -0.	Inspectors	4,731	4,714	4,689	4,679	4,674	4,673	4,644	4,627	4,585	4,562	4,558	4,549	4,51							
All License Holders 238,173 238,370 238,852 239,479 239,867 239,918 240,108 239,987 239,934 239,998 239,222 239,197 238,852 840,000 240,000 235,000 225,000 220,000 215,000 210,000 210,000 215,000 210,000 21	Active Inspectors	4,005	3,985	3,954	3,929	3,910	3,914	3,886	3,873	3,836	3,822	3,803	3,789	3,75							
% Change 0.08% 0.20% 0.26% 0.16% 0.02% 0.08% -0.05% -0.02% 0.03% -0.32% -0.01% -0.02% 0.03% -0.32% -0.01% -0.02% 0.08% -0.05% -0.02% 0.03% -0.32% -0.01% -0.02% 0.08% -0.05% -0.02% 0.03% 0.03% -0.02% 0.03% 0.03% -0.02% 0.03% 0.0		ŕ				Ĺ	ŕ					Ĺ	ĺ	1,46							
245,000 240,000 238,173 238,370 238,852 239,479 239,867 239,918 240,108 239,987 239,934 239,998 239,222 239,197 238,637 235,000 225,000 2215,000 2115,000						,					,			238,63							
200,000	245,000 — 238,173 — 238,3 235,000 — 230,000 — 225,000 — 220,000 — 215,000 — 210,000 — 205,000 —						_		_					-0.23 3,637 _							

License and Registration Counts 13-Month Comparisons by License Type









Application Processing Time

		Avera	ige Numbe	er of Calenc	lar Days to	Process ar	n Initial App	olication					
				13-Month (Comparison -	- Goal: 14 da	iys						
	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24
Broker Business Entity	7.30	6.81	9.44	9.38	7.13	7.83	7.98	8.06	7.81	6.73	6.06	6.12	5.26
Broker Individual	9.85	12.16	11.08	9.55	8.76	9.96	7.67	7.06	9.97	6.92	8.67	7.02	8.76
Sales Agent	3.45	3.27	3.53	3.59	3.80	4.44	4.03	4.67	4.11	4.17	3.83	3.40	3.58
Professional Inspector	3.10	4.94	6.65	6.72	4.29	6.56	5.24	4.51	6.92	5.32	8.01	5.56	9.34
Real Estate Inspector	n/a	n/a	6.66	1.44	6.92	n/a	n/a	n/a	n/a	n/a	n/a	2.53	5.06
Apprentice Inspector	4.40	4.02	6.62	9.18	4.66	6.43	7.65	8.45	7.79	3.95	5.50	n/a	n/a
Easement or Right-of-Way Business Entity	n/a	n/a	n/a	n/a	5.41	6.47	1.40	2.34	n/a	n/a	n/a	2.62	n/a
Easement or Right-of-Way Individual	3.15	3.57	4.49	2.94	3.87	3.83	6.68	3.33	4.45	3.90	3.48	3.90	3.86
Registered Business Entity (NEW)	n/a	n/a	6.41	6.19	6.42	6.61	5.43	5.68	6.93	5.61	4.87	5.32	5.75

		Ini	tial Applica	itions Rece	ived Mont	h-Over-Mo	nth Compa	rison					
	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24
Broker Business Entity	129	134	134	136	125	125	120	175	97	112	82	83	103
Broker Individual	197	183	183	186	160	176	151	94	161	153	175	209	141
Sales Agent	2,346	2,081	2,081	2,687	2,573	2,483	2,371	2,338	2,273	2,391	2,114	2,229	1,675
Professional Inspector	39	35	35	52	39	43	45	48	40	41	45	37	37
Real Estate Inspector	0	0	0	5	2	0	0	1	0	0	1	3	0
Apprentice Inspector	3	4	4	3	8	2	6	6	5	5	1	1	4
Easement or Right-of-Way Business Entity	0	0	0	1	4	0	3	1	0	0	1	2	1
Easement or Right-of-Way Individual	71	65	65	60	60	77	80	85	88	74	64	75	52
Registered Business Entity (NEW)	n/a	n/a	556	327	242	253	216	154	133	129	131	140	117

TREC Enforcement Division: E1 Report

Case Status

FY 2025

	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	YTD
Received During Month	486	524	375										1385
Broker/Sales	184	212	149										545
Inspector	12	5	6										23
Timeshare	1	2	4										7
Unlicensed Activity	6	5	4										15
No Jurisdiction	12	14	9										35
Application Investigation	151	167	134										452
Fitness Inquiry	117	117	69										303
Education Related	1	0	0										1
Easement ROW	1	0	0										1
Other	1	2	0										3
	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	YTD
Closed During Month	523	457	423										1403
Complaint Withdrawn	4	6	2										12
Cease & Desist Issued	0	0	2										2
Disciplinary Action	44	40	35										119
Failure to Go Forward	35	32	27										94
Insufficient Evidence	40	39	23										102
Matter Settled	25	24	24										73
No Jurisdiction	97	68	52										217
No Violation	3	4	5										12
Application Investigation	147	112	147										406
Fitness Inquiries	81	93	64										238
Other	15	10	10										35
Open at Beginning of Month Received During Month Closed During Month Open at End of Month			618 375 423 570										
Received During Fiscal Year Closed During Fiscal Year TDEC Enforcement Division			1385 1403			`aaa Cta	dua Da	u t					

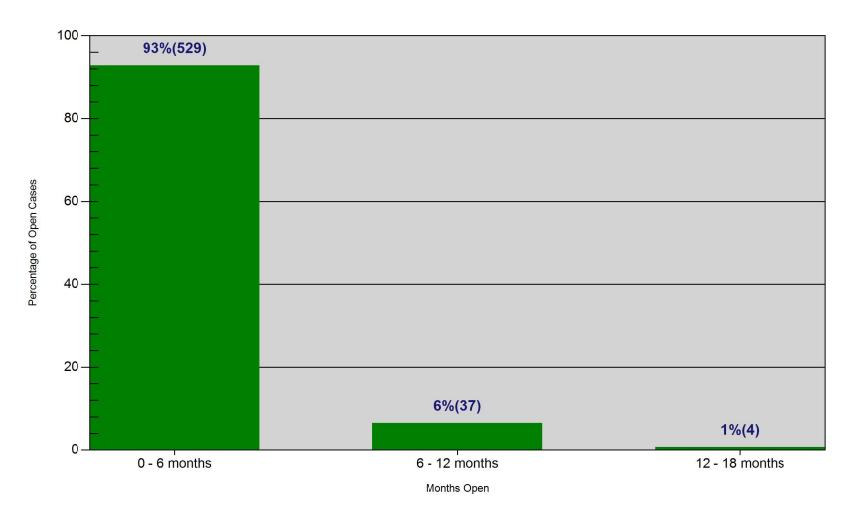
TREC Enforcement Division

Case Status Report

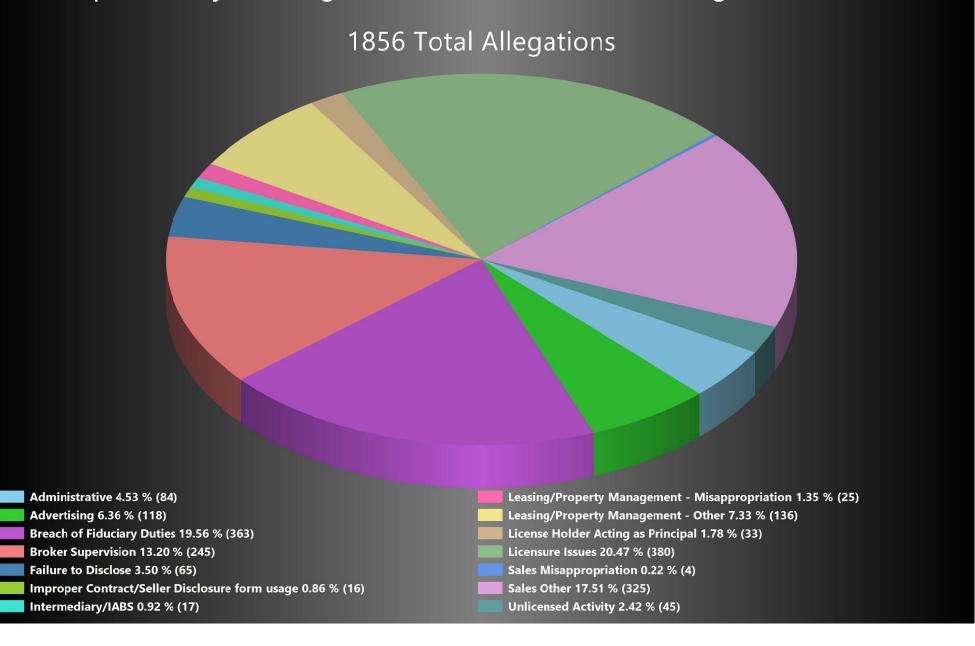
TREC Enforcement Division: E2 Report

Open Case Aging Report

as of 11/30/2024



Complaint Subject Categories for November 2023 through November 2024



				Compla	int Sub	ject Cat	tegories	by Mor	nth						
Subject Matter Categories	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Total	YTD
Administrative Bad check, contact information, uncooperative, etc.	6	8	10	7	8	9	1	3	3	12	3	9	5	84	4.53%
Advertising Includes misleading & dba	11	8	8	4	6	16	9	3	9	22	10	5	7	118	6.36%
Breach of Fiduciary Duty Including false promise	26	27	26	27	20	36	39	24	19	37	33	27	22	363	19.56%
Broker Supervision	18	21	28	15	16	25	17	14	20	25	23	14	9	245	13.20%
Failure to Disclose	7	8	7	3	6	5	8	3	2	6	4	5	1	65	3.50%
Improper contract/Seller Disclosure form usage Including false promise	2	0	1	2	1	0	1	0	2	3	1	1	2	16	0.86%
Intermediary/IABS	1	3	3	1	0	5	1	0	0	3	0	0	0	17	0.92%
Leasing/Property Management - Misappropriation	3	1	2	0	3	0	9	2	0	3	1	0	1	25	1.35%
Leasing/Property Management - Other Includes negligence, referral, etc.	11	5	12	23	4	10	17	7	9	17	8	8	5	136	7.33%
License Holder Acting as Principal	1	1	0	3	5	2	2	1	5	6	2	2	3	33	1.78%
Licensure Issues Criminal background check, denials, probationary license, etc.	24	22	32	37	27	23	29	34	29	30	30	33	30	380	20.47%
Sales Misappropriation Other than Leasing/Property Management - Misappropriation	1	0	1	0	0	0	0	0	0	1	1	0	0	4	0.22%
Sales Other Includes negligence, rebate, referral, earnest money, etc. (other than Leasing/Property Management - Other)	24	23	24	44	19	23	31	15	28	36	21	23	14	325	17.51%
Unlicensed Activity	2	1	1	4	3	5	4	3	2	6	3	3	8	45	2.42%
Total	137	128	155	170	118	159	168	109	128	207	140	130	107	1856	

Information & Technology Division Electronic Information Outlet Statistics

November 2024

			Prior FYI D
Website	Current Month	FYTD Total	Total
Total Pages Viewed	1,470,285	4,516,203	4,650,322
Total Monthly Sessions	413,313	1,294,294	1,470,773

			Online	FYTD Online	Prior FYTD
Online Transactions	Total	Online	Percent	Percent	Percent
Applications	1300	1052	80.9%	80.3%	80.5%
Broker Application	100	77	77.0%	80.7%	78.8%
Sales Agent Application	1135	914	80.5%	79.6%	80.2%
Broker Organization Application	65	61	93.8%	93.7%	87.7%
Renewals	6164	6072	98.5%	97.9%	98.3%
Broker Renewals	1161	1138	98.0%	97.3%	97.5%
Sales Agent Renewal	4492	4440	98.8%	98.2%	98.5%
Broker Organization Renewals	393	379	96.4%	96.9%	98.2%
Professional Inspector Renewals	94	91	96.8%	95.5%	97.3%
Real Estate Inspector Renewals	3	3	100.0%	100.0%	100.0%
Apprentice Inspector Renewals	2	2	100.0%	100.0%	100.0%
Easement ROW Business Renewals	0	0	N/A	100.0%	100.0%
Easement ROW Individual Renewals	19	19	100.0%	98.8%	100.0%
Business Entity	84	84	100.0%	100.0%	0.0%

Electronic Information Outlet Statistics

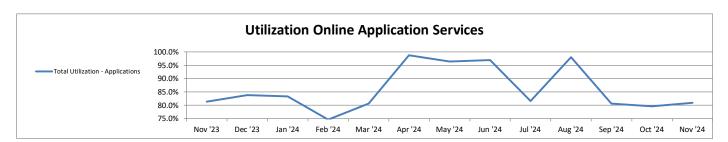
I1 Report

Information & Technology

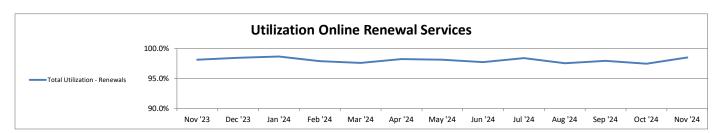
Information & Technology Division Electronic Information Outlet Statistics

November 2024

Applications	Nov '23	Dec '23	Jan '24	Feb '24	Mar '24	Apr '24	May '24	Jun '24	Jul '24	Aug '24	Sep '24	Oct '24	Nov '24
Broker Application	81.6%	87.2%	82.2%	74.0%	71.2%	99.6%	80.5%	98.0%	80.6%	98.9%	80.2%	84.3%	77.0%
Sales Agent Application	82.0%	83.7%	82.5%	78.4%	81.4%	98.7%	96.7%	96.9%	81.8%	98.0%	80.2%	78.4%	80.5%
Broker Organization Applications	69.4%	80.7%	92.4%	50.2%	76.2%	85.2%	79.2%	90.0%	78.9%	72.2%	90.0%	97.1%	93.8%
Total Utilization - Applications	81.4%	83.8%	83.3%	74.6%	80.7%	98.8%	96.4%	97.0%	81.6%	98.0%	80.6%	79.6%	80.9%



Renewals	Nov '23	Dec '23	Jan '24	Feb '24	Mar '24	Apr '24	May '24	Jun '24	Jul '24	Aug '24	Sep '24	Oct '24	Nov '24
Broker Renewals	96.8%	96.9%	98.0%	97.7%	96.9%	97.3%	97.6%	97.1%	97.3%	96.3%	96.9%	96.9%	98.0%
Sales Agent Renewal	98.6%	99.2%	99.1%	98.3%	98.1%	98.6%	98.5%	98.0%	98.8%	98.0%	98.3%	97.7%	98.8%
Broker Organization Renewal	96.8%	96.7%	96.6%	96.2%	95.9%	97.9%	97.5%	97.6%	98.6%	96.2%	97.0%	97.0%	96.4%
Professional Inspector Renewals	97.1%	95.8%	99.0%	89.4%	97.0%	95.1%	95.5%	95.0%	95.6%	95.9%	95.7%	94.4%	96.8%
Real Estate Inspector Renewals	100.0%	100.0%	100.0%	66.7%	85.7%	N/A	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Apprentice Inspector Renewals	N/A	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	N/A	100.0%	100.0%	100.0%	100.0%	100.0%
Easement ROW Business Renewals	N/A	100.0%	66.7%	0.0%	100.0%	100.0%	100.0%	100.0%	66.7%	N/A	100.0%	100.0%	N/A
Easement ROW Individual Renewals	100.0%	88.0%	97.1%	97.2%	95.9%	100.0%	86.4%	97.7%	95.5%	94.7%	96.8%	100.0%	100.0%
Total Utilization - Renewals	98.1%	98.4%	98.7%	97.9%	97.6%	98.3%	98.1%	97.7%	98.4%	97.5%	97.9%	97.5%	98.5%



Information & Technology Electronic Information Outlet Statistics I2 Report

Financial Services Division TREC Budget Status Report November 2024 - Fiscal Year 2025

November 2024 - Fiscal Year 2025										
Expenditure Category	Beginning Balance FY2025	Expenditures	Remaining Balance	Budget % Remaining	9/12 =75.00% Comments					
Actual Beginning Balance	17,012,035	•	17,012,035	<u> </u>	Actual Beginning balance includes TTSTC balances as of 8/31/2024					
Operating Reserves	(5,124,836)		(5,124,836)							
Contribution to General Revenue	(727,500)		(727,500)	100.0%	Statutory GR Payment Reserves					
Available balance within Texas Treasury Safekeeping Trust	11,159,699		11,887,199		excess remaining available TTSTC balance considered to balance FY24 budget					
Salaries & Wages	11,242,038	2,678,484	8,563,554	76.2%						
Other Personnel Costs	3,996,132	824,829	3,171,303	79.4%						
Professional Fees & Services	756,768	168,853	587,915	77.7%						
Consumables	7,500	604	6,896	92.0%	Replinished supplies; new badges for each staff					
Utilities	12,025	519	11,506	95.7%						
Travel	80,725	20,640	60,085	74.4%	Staff travel					
Rent - Building	197,694	174,485	23,209	11.7%	Annual building lease paid; reserved parking space -1st qtr					
Rent - Machines - Other	57,686	3,136	54,550	94.6%	Monthly Canon printers leased					
Other Operating Expenses	882,911	113,322	769,589	87.2%	Registration fees; annual membership renewals & IT related annual maintenance, repairs, annual software renewal and new software, maintenance/repair purchases					
Capital Expenditures	2,952,858	337,350	2,615,508	88.6%	Accela-database migration costs continued & IT related services needed					
Subtotal -Operations Expenditures	20,186,337	4,322,222	15,864,115	78.6%						
Statewide Cost Allocation Plan (SWCAP)	313,008	0	313,008	100.0%						
Contribution to General Revenue	727,500	181,875	545,625	75.0%						
Subtotal - Nonoperational Expenditures	1,040,508	181,875	858,633	82.5%						
Total Expenditures	\$21,226,845	\$4,504,097	\$16,722,748	78.8%						

Revenue	FY2025 Approved Revenue	Revenue Collected	Revenue Remaining to be Collected	Revenue % Remaining to be Collected	Comments
License Fees	\$12,637,910	2,880,258	\$9,757,652	77.2%	4,807 sales agents apps (projected 24,387), 17,350 sales agent renewals (71,985 projected), 412 broker apps (projected 1,786) 4,166 broker renewals (projected 16,424)
Education Fees	\$498,110	127,432	\$370,678	74.4%	
Examination Fees	\$441,640	62,230	\$379,410	85.9%	
Other Miscellaneous Revenue	\$257,401	38,877	\$218,524	84.9%	YTD interest earned, Public Info fees
Total Revenue	\$13,835,061	\$3,108,797	\$10,726,264	77.5%	
Revenue Over/(Under) Expenditures & Transfers	\$3,767,915	(\$1,395,301)	\$5,890,716	156.3%	

Texas Real Estate Commission Operating Account No. 3055 Investments Holdings Report

For the Month of November 2024

				Beginning		Ending			
Purchase		Par	Purchase	Market	Additions	Market	Accrued		Maturity
Date		Value	Price	Value	Changes	Value	Interest	Description	Date
12/15/2023		4,592,000.00	4,418,544.38	4,573,524.36	14,170.64	4,587,695.00	21,203.50	U.S. T-Notes, 1.00%	12/15/2024
03/15/2024		2,581,000.00	2,498,024.88	2,556,198.22	6,250.84	2,562,449.06	9,607.45	U.S. T-Notes, 1.750%	03/15/2025
06/17/2024		5,328,000.00	5,216,035.57	5,281,588.11	6,660.00	5,288,248.11	70,730.66	U.S. T-Notes, 2.875%	06/15/2025
09/16/2024		813,000.00	809,235.91	807,474.14	476.37	807,950.51	6,052.58	U.S. T-Notes, 3.500%	09/15/2025
Totals	\$	13,314,000.00 \$	12,941,840.74 \$	13,218,784.83 \$	27,557.85 \$	13,246,342.68 \$	107,594.19		
	_								

			Mo	nthly Activity		
		Beginning Balance		Current Month	Cumulative Totals	
Beginning Cash Available Balance 11/01/2024	\$	2,030,973.10			2,030,973.10	D
Current Month Receipts			\$	1,122,344.00	1,122,344.00	0
Current Month Disbursements			\$	(1,418,022.77)	(1,418,022.77	7)
Total Cash Investment En	ding Ma	arket Value		\$	1,735,294.33 13,246,342.68	
Total Account I	Balance	•			14,981,637.0	_ 1
Operating Rese	erves				(5,124,836.00	0)
Ending Balance	e Availa	ble for Operatio	ns 11,	/30/2024 \$	9,856,801.01	1

Investment Compliance: These investments have been made in compliance with the Commission's Investment Policy.

Ranada Williams, Investment Officer

Melissa Huerta, Alternate Investment Officer

Kemya Dean, Alternate Investment Officer

Real Estate Recovery Trust Account No. 3058 Investments Current Securities

For the Month of November 2024

			Beginning		Ending			
Purchase	Par	Purchase	Market	Additions	Market	Accrued		Maturity
Date	Value	Price	Value	Changes	Value	Interest	Description	Date
12/15/2023	519,000.00	499,375.31	516,911.83	1,601.61	518,513.44	2,396.48	U.S. T-Notes .100	12/15/2024
03/15/2024	800,000.00	774,250.00	792,312.50	1,937.50	794,250.00	2,977.90	U.S. T-Notes 1.750	03/15/2025
06/17/2024	748,000.00	732,281.27	741,484.22	935.00	742,419.22	9,929.90	U.S. T-Notes, 2.875	06/15/2025
09/16/2024	1,379,000.00	1,372,615.40	1,369,627.12	807.99	1,370,435.11	10,266.31	U.S. T-Notes, 3.500	09/15/2025
Totals \$	3,446,000.00 \$	3,378,521.98 \$	3,420,335.67 \$	5,282.10 \$	3,425,617.77 \$	25,570.59		
								!

		Monthly Activity	
	eginning Balance	Current Month	Cumulative Totals
Beginning Cash Balance 11/01/2024:	672,543.88		672,543.88
Receipts:	 		
Licensees' Remittances to Recovery Fund	 \$	21,260.00	
Interest Realized		2,568.85	
Repayments to Recovery Fund (Principal and Interest)		0.00	
Administrative Penalties		18,655.00	
Investments Matured		0.00	
Prior Month Correction		0.00	
Return to Trust		0.00	40.400.00
Total Received	\$ \$	42,483.85 \$	42,483.85
Disbursements:			
Investments Purchased	\$	0.00	
Accrued Interest Purchased		0.00	
Disbursement to Treasury (GR)		0.00	
Payments from Recovery Fund		66,394.07	
Administrative Costs		97.08	
Total Disbursed	\$	66,491.15	(66,491.15
Ending Cash Balance			648,536.58
Investment Ending Market Value		_	3,425,617.77
Total Account Balance			4,074,154.35
Reserved for Potential Payments Within 90 Days		. -	(490,000.00
Ending Account Balance 11/30/2024		\$	3,584,154.35

Investment Position: The Fund is capable of meeting all known obligations. Investment Compliance: The Investment Policy of the Commission has been followed.

Ranada Williams, Investment Officer

Ranada O. Williams

Melissa Huerta, Alternate Investment Officer

Kemya Dean, Alternate Investment Officer

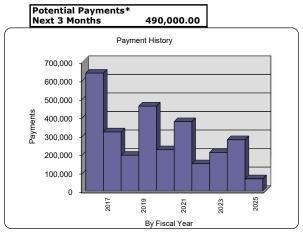
Texas Occ Code, Sec 1101.603(e): On a determination by the commission at any time that the balance in the trust account is less than \$1 million, each license holder at the next license renewal must pay, in addition to the renewal fee, a fee that is equal to the lesser of \$10 or a pro rata share of the amount necessary to obtain a balance in the trust account of \$1.7 million.

Real Estate Recovery Trust Account No. 3058 Investments Payments and Repayments

For the Month of November 2024

	Payment	Repayment	Admin Penalties	Admin	Payments	Number of
Month-Year	Total	Total	Total	Costs	FY2025-To-Date	Claims FY 2025
November 2022	0.00	53,514.04	13,850.00	0.00	0.00	
December 2022	0.00	0.00	27,250.00	0.00	0.00	
January 2023	50,000.00	0.00	0.00	0.00	0.00	
February 2023	91,449.26	1,546.18	16,000.00	423.41	0.00	
March 2023	21,323.58	0.00	9,093.55	98.29	0.00	
April 2023	0.00	21,400.70	15,593.55	93.87	0.00	
May 2023	0.00	0.00	33,155.00	89.38	0.00	
June 2023	0.00	4,605.00	12,700.00	94.16	0.00	
July 2023	42,901.97	2,625.89	14,755.00	89.62	0.00	
August 2023	0.00	2,774.48	31,200.18	90.12	0.00	
September 2023	124,292.55	345.42	0.00	90.60	0.00	
October 2023	0.00	2,065.62	31,929.80	87.80	0.00	
November 2023	35,294.06	2,000.00	42,580.00	90.38	0.00	
December 2023	0.00	0.20	14,700.00	89.99	0.00	
January 2024	0.00	442.04	21,536.80	92.80	0.00	
February 2024	39,061.60	40,280.20	7,737.48	168.75	0.00	
March 2024	0.00	3,250.00	10,270.45	86.80	0.00	
April 2024	0.00	52,550.63	24,499.62	93.58	0.00	
May 2024	0.00	2,509.78	26,141.66	108.07	0.00	
June 2024	0.00	4,009.78	18,075.83	97.43	0.00	
July 2024	50,893.97	2,913.86	13,705.00	93.25	0.00	
August 2024	27,570.82	4,421.05	69,535.20	94.19	0.00	
September 2024	0.00	1,974.74	7,300.00	94.57	0.00	
October 2024	0.00	1,044.00	19,185.00	93.36	0.00	
November 2024	66,394.07	0.00	18,655.00	97.08	66,394.07	1
	549,181.88	204,273.61	499,449.12	2,457.50	66,394.07	1.0

	Payment History										
Fiscal Year	# of Payments	Total Payments									
thru 2015	745	14,427,119.61									
2016	20	636,691.80									
2017	14	319,142.23									
2018	7	193,671.65									
2019	22	458,766.76									
2020	7	223,285.53									
2021	11	374,581.34									
2022	5	147,546.65									
2023	6	208,016.50									
2024	0	277,113.00									
2025	1	66,394.07									
Total	838	\$17,332,329.14									



^{*}Potential Payments: Payments could be made in the time periods indicated. Several time/work variables can affect the actual payment dates.

Real Estate Inspection Recovery Fund No. 0889 (3059)

For the Month of November 2024

Purchase	Par	Purchase	Beginning Market	Additions	Ending Market	Accrued		Maturity
Date	Value	Price	Value	Changes	Value	Interest	Description	Date
12/15/2023	373,000.00	358,895.94	371,499.26	1,151.05	372,650.31	1,722.32	U.S. T-Notes .100%	12/15/2024
Totals	\$ 373,000.00	\$ 358,895.94	\$ 371,499.26	\$ 1,151.05	\$ 372,650.31	\$ 1,722.32		

			Moi	nthly Activity	thly Activity Payment His			
		Beginning Balance		Current Month	Cumulative Totals	Fiscal Year	Number of Payments	Total Payments
Begin	ning Cash Balance 11/01/2024	\$ 100,815.41	\$	\$	100,815.41			
						1991 - 2011	47	\$ 336,084.95
Receip	ots:					2012	2	25,000.00
	Licensees' Remittances to Recovery Fund		\$	0.00		2013	1	12,500.00
	Interest Realized (includes accruals)			388.62		2014	0	0.00
	Treasury Note Semi-Annual Interest			0.00		2015	0	0.00
	Repayments			0.00		2016	1	2,275.23
	Administrative Penalties			500.00		2017	2	25,000.00
	Investments Matured			0.00		2018	0	0.00
	Total Received in Current Month			s	888.62	2019	0	0.00
						2020	0	0.00
Disbu	rsements:					2020	0	0.00
	Investments Purchased		\$	0.00		2021	0	0.00
	Payments from Recovery Fund			0.00		2022	0	0.00
*	Cash Transfer Trust to Treasury(GR)			0.00		2023	0	0.00
	Administrative Costs			20.03		2024	0	0.00
	Total Disbursed in Current Mont	1		<u> </u>	(20.03)	Total	53	\$ 400,860.18
	Ending Cash Balance Investment Ending Market Value Total Account Balance Reserved for Potential Payment within 90 Days			\$ nys	101,684.00 \$372,650.31 \$474,334.31 \$0.00			
		Ending Account Balance 11/30/20	24	\$	\$474,334.31			

Investment Position: The Fund is capable of meeting all known obligations.

Investment Compliance: The Investment Policy of the Commission has been followed.

Ranada Williams, Investment Officer

Melissa Huerta, Alternate Investment Officer

Kemya Dean, Alternate Investment Officer